Hello Spring!

Spring is such a wonderful time of year. It brings a new phase of life, ideas, and opportunities. The flowers and trees are in full bloom and there's a freshness in the air.

April showers bring May flowers

What's new in WIpop?

WHA Information Center (WHAIC) would like to express our appreciation for your support in the smooth transition to the new WIpop site and single sign-on (SSO) functionality. This transition allows users to login with their facility credentials (work email and password) to access our system. This new process reduces the burden of our hospitals and ASCs to manage a separate username and password to get into the WIpop site.

A separate portal is no longer needed as everything (data submission, reports, affirmation, etc.) is contained in the new WIpop login system.

Are your Medicare Patient's Mapped Correctly?

Please be sure to map your Medicare Advantage Plans (AKA **Medicare Part C**) to the new **MPC – 09 code**. The professionals within and outside of your organizations use the payer data extensively to do meaningful data analysis and produce beneficial reports. This is a highly coveted piece of information that is widely used, but it's only as good as the data submitted. Just over half (52.36%) of the total number of facilities that submit data regularly submit more than 10% of the records with an MPC – 09 code. The Payer Detail Report breaks down everything you need to know about your facilities payers.

Payer Detail Report

Medicare		
	MED-01	Medicare, Fee for Service
	~~MED-02~~	Medicare, HMO/PPO **Should be MPC-09**
	MED-09	Medicare, Unknown Type

Facilities Using MPC-09	133
Facilities Not Using MPC-09	121
Percentage Using MPC-09	52.36%

Are you sure all your data is in?

Ensuring the completeness of your data is paramount for smooth operations and accurate reporting. Over the past year, we've observed a tendency towards submitting partial quarterly data, which can impede our ability to generate comprehensive insights. It's important to recognize that the responsibility for submitting the complete file and all data for the quarter rests with the facility.

By promptly submitting all required data, you not only fulfill your obligation but also contribute to the efficiency of our operations. With our limited staff, constant follow-ups with delinquent or incomplete facilities disrupt our workflow.

You might be curious about how to verify the completeness of your submission. Fortunately, you can easily track your data submission status by generating a report through the "Data Detail" tab. Simply select your desired quarter, and the Data Integrity Report will provide a quick review into the completeness of your submission.

By ensuring that all your data is promptly submitted, you not only streamline our processes but also ensure the accuracy and reliability of our reports. Thank you for your cooperation in maintaining the integrity of our data management system.

Where can I find my Validation and Affirmation Data?

The benefit of the new WIpop website is that everything is contained in one location. There's no need to login to a separate portal to get to this data. The Data Deliverables Tab contains the quarterly validation reports and affirmation statements. Several facilities have asked us to add back in the print and download option of the Affirmation Statement prior to signature. We agree, and that will be corrected by the end of quarter one data processing.

Are you collecting and reporting on Language data?

The Summary Profile contains a report of the number of records with and without language reported. We are asking you to review this report and update your file accordingly so we can continue to produce meaningful datasets and dashboards to help our data users. To put this in perspective, Q423 data only contained 69% of the facilities reporting language.

Facilities Submitting Language (> 10% of claims)	177
Facilities Not Submitting Language (< 10% of claims)	77

Do you have or anticipate having new WIpop submitters, editors, or data users?

As a reminder, **we do not create accounts for new or existing users**. All users must be registered. The manual, our website, and several newsletters, including this one has the simple 3-step process outlined.

1. Go to the WHA Info Center - Data Submitters tab and click on WIPOP LOGIN. If you have never used the WHA/WHAIC site, choose Register
2. We will first verify that you do not have an email address on file with us. If your email address is not on file you will be required to register with a WIpop Primary, Secondary or User Role. If your facility is not attached to your email, choose list all facilities and choose your site from that.
3. Once registered and approved by WHAIC staff, you will receive an email with an authentication code to enter. Periodic authentication will be required.

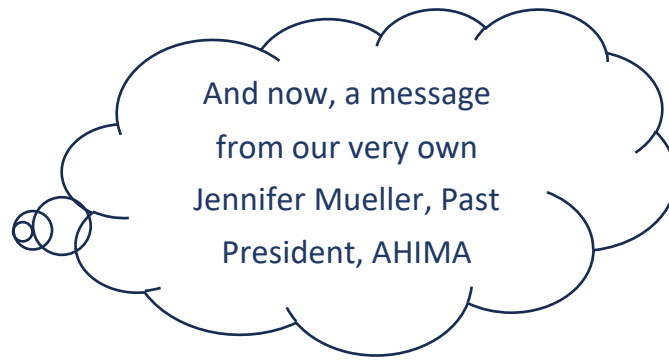## *Reminder New Payer ID Edit Coming!*

Edit will only apply to Commercial (AXX) codes, Medicare (MED), Medicare Advantage (MPC), Medicaid (T19) and BadgerCare (BGR).

The Payer ID number allows providers and payer systems to talk to one another to verify eligibility, benefits and submit claims. The Payer ID is usually five (5) characters, but it may be longer. It may also be alpha, numeric or a combination. This field is not to be mapped to words like "Unknown" or the name of an insurance company.

The purpose of this field will allow WHAIC to perform internal and external cross checks on accuracy of payer mapping and eventually give data users a better result when reviewing payer assignment.

Do not replace or change any of the existing payer mapping fields. The Payer ID code is a separate field as described above. For more information on this topic, see our manual and reference materials.

April 2024

Cindy Case

And now, a message from our very own Jennifer Mueller, Past President, AHIMA

Celebrating HIP WEEK: Recognizing the Vital Role of Health Information Professionals

From April 15 to 19, 2024, we celebrate HIP WEEK (Health Information Professionals Week), an annual event established by the American Health Information Management Association (AHIMA®) to spotlight the indispensable contributions of health information professionals (HIPs). This week serves as a platform to elevate awareness about the profession and the invaluable impact these professionals make in healthcare organizations every day.

HIP WEEK offers a timely opportunity to acknowledge and honor the dedicated individuals who tirelessly work behind the scenes to optimize data and enhance patient safety. These professionals are the unsung heroes of healthcare, leveraging their expertise to ensure the accuracy, integrity, and security of patient information while championing best documentation practices.

For many, the intricacies of the work performed by HIPs may be unfamiliar. Therefore, it's essential to initiate conversations about their vital roles within healthcare organizations. Here are some key messages to convey the value of health information professionals:

1. Expertise in Healthcare Management Technology: Health information professionals undergo rigorous training in the latest management technology applications. This expertise enables them to navigate the complex workflow processes within various healthcare settings, ranging from expansive hospital systems to private physician offices.

2. Collaborative Approach to Patient Safety: HIPs collaborate with healthcare providers and departments across the board, including physicians, nurses, laboratory technicians, radiologists, and pharmacists. Their primary objective is to ensure the accuracy and accessibility of patient information, thereby promoting patient safety through meticulous documentation practices.

3. Diverse Scope of Responsibilities: The roles of health information professionals encompass a broad spectrum of responsibilities. These may include analyzing data to inform decision-making, implementing innovative data-driven solutions to enhance patient health outcomes, collaborating with different departments to streamline processes and reduce expenses, and designing tools to measure data accuracy and patient care effectiveness.

It's crucial to recognize that health information professionals serve not only within traditional healthcare settings but also in diverse sectors such as insurance companies, consulting firms, government agencies, pharmaceutical companies, nursing homes, law firms, and academic institutions.

As we observe HIP WEEK, let us extend our gratitude to health information professionals for their unwavering commitment to excellence in healthcare. Their innovative work and dedication are instrumental in shaping the future of patient care and advancing the healthcare landscape as a whole.

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Wisconsin Hospital Association Information Center (WHAIC)
Vice President & Privacy Officer