



# Survey Submission and Compliance Manual

# **WHAIC Staff and Contact Information**

(608) 274-1820 (Madison area) (800) 231-8340 (Toll Free) <u>whainfocenter@wha.org</u>

## WHA Information Center Staff

Brian Competente WHAIC Vice President and Privacy Officer (Data Sales and Custom Data Requests)

### **Cindy Case**

Director – Data Management and Integrity (WIpop Data Submission, Rate Increase, HUR, and Survey Back-Up)

> Heather Scambler, RHIA, CPC-A *Program Specialist* (Survey, HUR, WIpop and Rate Increase back-up)

# TABLE OF CONTENTS

١.	Survey Collection
١١.	Communication and Resources4
III.	Portal Roles and Registration5
IV.	Survey Information Collected and its Use
V.	Survey Due Dates and Extensions9
VI.	Survey Application and Entering Data
VII.	Online Affirmations and Schedule C's16

# I. SURVEY COLLECTION

WHA Information Center (WHAIC) is a wholly owned subsidiary of the Wisconsin Hospital Association (WHA). The WHA Information Center is dedicated to collecting, analyzing, and disseminating complete, accurate and timely data and reports about charges, utilization, quality and efficiency provided by Wisconsin hospitals, ambulatory surgery centers and other health care providers.

All Wisconsin Medicare certified hospitals, including psychiatric hospitals, are required to report survey data to the Wisconsin Hospital Association Information Center (WHAIC) annually, based on their Fiscal Year End. WHAIC collects data pursuant to <u>Chapter 153</u> of the State Statutes and subject to all terms and conditions as described in ss. <u>DHS 120</u> and explains the data submission procedures and any fines/forfeitures that may be incurred from neglecting to submit, validate, and affirm the survey data.

Per the statute, "every hospital shall annually file with the department within 120 calendar days following the close of the hospital's fiscal year." For timelines specific to your calendar year, see the survey calendar section.

This manual outlines the process of submitting timely survey data for Wisconsin hospitals. This document can be used alongside the Annual Manual to help answer questions and provide guidance during the annual survey submission. Each facility is responsible for compliance with survey data submission.

In order to get started, users must use the 3-digit facility ID number assigned by WHAIC to each individually licensed hospital. This number is also to be used to communicate with WHAIC and submit facility data in the survey system application. For information on how your data is used in our on-line publications, discharge data sets and other data deliverables, refer to our website at <a href="https://www.whainfocenter.com/">https://www.whainfocenter.com/</a>

Please Note: Once we receive your data, if you or a representative from your facility receives inquiries or questions about the data or publications we produce, refer the external party to the WHAIC Vice President. WHAIC would like the opportunity to address any questions your facility may receive from an external party (newspaper, insurance company, researcher or other news outlet, etc.)

# **II. COMMUNICATION AND RESOURCES**

### A. COMMUNICATING WITH WHAIC

When emailing WHAIC, include the 3-digit Facility ID number in the subject line and/or body of the email. The ID is in the 'Select Facility' dropdown menu in the survey application (shown here) and in the <u>annual survey manual Appendix</u>.

Select Facility:	ascen	
	019 - Ascension Calumet Hospital	
320 - UW Health R	302 - Ascension All Saints Hospital	
Hospital Surveys:	085 - Ascension St. Francis Hospital	
Survey Name	103 - Ascension NE Wisconsin - Mercy Campus	
	017 - Ascension SE Wisconsin - Elmbook Campus	
	330 - Ascension Wisconsin Hospital - Waukesha	
Authorized Users 1	329 - Ascension Wisconsin Hospital - Greenfield	•

### **B. WEBSITE**

The <u>WHAIC Survey website</u> provides information to assist hospitals with submission, validation, and affirmation of data. Hospitals can find manuals, newsletters, training materials, the survey calendar, and more on this site.



# **III. PORTAL ROLES AND REGISTRATION**

NEW in 2024: WHAIC transitioned to a single sign-on process/multi-factor authentication. New users needing access to the secured survey site require registration and a choice of survey role. Registrants will be approved within 24-48 hours unless there is a question about the registration.

Primary contacts will receive notification of all newly registered portal users. The portal site is for authorized, registered users only. Use of the system without authority, or in excess of authority, is strictly prohibited.

### A. SURVEY ROLES

Survey Roles are designations assigned by WHAIC and the facility to manage and oversee statutorily required survey data, timely survey submissions and corrections to the annual surveys.

**Survey Primary** - recommended for users involved in submission process who need regular communications with WHAIC and have authorization to sign off on survey data.

- Responsible for monitoring access and contacting WHAIC with any user access changes due to termination or change in role.
- Automatic assignment of all surveys (if applicable for your hospital) Annual, Fiscal, Uncompensated, Personnel, Medicare Cost Report, and Health System Survey.
- Serve as a primary contact to address issues with the data, timely submission, and attend training.
- Receive all communications from WHAIC regarding survey timelines, submissions, and compliance.
- Share WHAIC communications with Survey Users in their organization, as appropriate.
- Access to the data deliverables site to download/share the hospital data.
- Authority to electronically sign and submit affirmation statements and/or obtain signatures from leadership.
- Authority to upload Medicare Cost Report Schedule C.

**Survey User -** Recommended for individuals who may delegate primary responsibility but need survey access to enter, view or sign off on surveys and/or affirmation statements.

- Limited communications from WHAIC –contacted only in the event there is no response from Primary.
- Surveys Users should expect to receive pertinent information from the Primary contact.

- Access to all surveys but responsibility for compliance lies with the Survey Primary.
- Authority to upload Medicare Cost Report Schedule C.
- May freely contact WHAIC with survey contact changes/facility changes.

### **B. HOW TO REGISTER**

WHAIC uses single sign on/multi-factor authentication/duo-authentication as a method for users to log into multiple applications with one set of credentials. Users will no longer need a separate WHAIC username and password. Instructions for how to register for survey access are below.

- 1. ACCESS THE SURVEY PORTAL HERE. (Orange Survey Login button)
- 2. Users will use their own facility email address/credentials to register and login to the Survey portal.
- 3. WHAIC will first verify if the user has an active WHA account.
- 4. If no email is registered, the user will be required to register as a Survey User and select Primary or User, as it relates to WHAIC data submissions.
- 5. All WHAIC communications are sent to the Primary contact. See the <u>Survey Roles</u> <u>Descriptions</u> for more information.
- 6. Choose **ALL hospital(s)** that you will be submitting data for.
- 7. Also note that selecting Primary Survey Contact brings up a question regarding the Health System Survey. If you are part of a Hospital System and will be submitting the Health System Survey, scroll down to choose your system from the 900's in the dropdown.
- 8. User access can be upgraded / downgraded at any time. Notify WHAIC at <u>whainfocenter@wha.org</u> with updates.
- 9. Periodic authentication will be required to maintain system security.



2. Survey
If you registered using a Microsoft account (hotmail, outlook.com, or business active directory account) you will log in with that email address and password.
Sign In
Register



# IV. SURVEY INFORMATION COLLECTED AND ITS USE

Below is a list of the surveys collected and a brief description of their use and distribution of data. For questions about the use of the data collected, or answer questions from external sources such as news outlets, contact us at <u>whainfocenter@wha.org</u>

More information about survey data collection can be found in <u>Chapter 153</u> of the State Statutes and Admin Rule <u>DHS 120.</u>

#### Annual Survey

- Collects hospital information Part of a system, type of hospital, certifications, etc. Reports the services that are provided at the hospital, number of beds, utilization, FTEs, and physicians.
  - Guide to Wisconsin Hospitals, Custom Reports & Workforce Development
- Collects vacancies of select employee categories; number of employees 55 and over; number of employee separations; the Personnel survey has been combined with the Annual survey in 2024.
  - <u>Custom Reports & Workforce Development, Workforce Resources</u>

#### Fiscal Survey

- Collects information on revenue and expense figures, gross patient charges and contractual adjustments by payer, balance sheet figures, and charity care and bad debt.
  - <u>Guide to Wisconsin Hospitals & the Uncompensated Health Care report</u>

#### Uncompensated Health Care

- Collects definitions and policies and procedures determining a patients' ability to pay related to eligibility for uncompensated care and income thresholds for financial assistance.
  - Uncompensated Health Care Survey

#### Medicare Cost Report / Schedule C

- Used by WHAIC under the authority of the State of WI to calculate hospital tax.
   Facilities are required to upload their Schedule C into Data Deliverables on the survey website.
  - An example can be found <u>here.</u>

#### Health System Survey

- Collects WI health care system information (if applicable); WHAIC utilizes this data with our government relations efforts and communication with the press regularly.
  - An example can be found <u>here.</u>

# V. SURVEY DUE DATES AND EXTENSIONS

This section reviews the timely submission of survey data and how we collect the information based on your fiscal year end.

### A. SURVEY CALENDAR

Per the statute, "every hospital shall annually file with the department within 120 calendar days following the close of the hospital's fiscal year." For timelines specific to your fiscal year, see the most recent <u>survey calendar</u>.

The survey calendar provides a schedule of the due dates for all required upcoming submissions. Timely submission of the data allows WHAIC to comply with our obligation to release the publications on time per statutory requirements.

Note each section of the calendar is divided by Fiscal Year End. DHS defines the standard submission deadline, but a facility may file for an extension via the survey application.

Most hospitals are also required to submit a Medicare Cost Report. Due dates for the Medicare Cost Report are included on the calendar and are also due based on the Fiscal Year End. Submission of the Medicare Cost Report survey is done via the survey application, and a copy of the Worksheet C must be uploaded under Data Deliverables. The data is used by the WHAIC CFO to perform hospital tax assessments in August.

Annual/Personnel*, Fiscal, Uncompensated, Medicare Cost Report and Health System	
Surveys are open for submission on November 1	
MARCH – JUNE FYE (APR/JULY 1 FY)	
March – June FYE Extension Request Deadline	12/20/2024
March – June FYE Standard Submission Deadline	01/02/2025
March – June FYE Extended Submission Deadline (submit request by deadline)	02/03/2025
March – June Affirmation Deadline	02/14/2025
JULY – SEPTEMBER FYE (AUG/OCT 1 FY)	
July – September FYE Extension Request Deadline	01/23/2025
July – September FYE Standard Submission Deadline	01/31/2025
July – September FYE Extended Submission Deadline (submit request by deadline)	03/03/2025
July – September Affirmation Deadline	03/14/2025
DECEMBER FYE (JAN 1 FY)	
December FYE Extension Request Deadline	04/18/2025
December FYE Standard Submission Deadline	04/29/2025
December FYE Extended Submission Deadline (submit request by deadline)	05/29/2025
December Affirmation Deadline	06/13/2025
MEDICARE COST REPORT SUBMISSION	
January – June FYE Submission Deadline & Upload Schedule C Copy in Data Deliverables by Affirmation Deadline	02/03/2025
July – December FYE Submission Deadline & Upload Schedule C Copy in Data Deliverables by Affirmation Deadline	06/03/2025

#### Hospital / Health System Survey Submission - Fiscal Year End 2024

The timeline reflects adjusted (some combined) survey submission timelines to benefit hospitals to improve efficiency and prevent/reduce duplication of work
and requests for additional time. If you are part of a state or county facility – please note the adjusted timeline accounts for additional time allowed for in the
statute.

\*Annual/Personnel Surveys – Personnel survey was combined with the Annual survey in FY 2024.

Medicare Cost Report (MCR) – complete survey and upload Worksheet C as applicable. Due dates are allowed to match CMS due dates. If given a CMS extension, please inform WHAIC as soon as possible via email.

• Health System Survey completion is included in the FYE timeline. If your facility is part of a system located in Wisconsin, please locate your 900 series facility ID in the facility drop down list to complete your system survey for WI only.

# **B. FILING FOR AN EXTENSION**

Under administrative rule <u>DHS 120.12</u>, WHAIC has the authority to grant extensions for up to 30 days. To file an extension, you must have access to the <u>WHAIC portal</u> survey submission. Extensions must be filed 10 days before the data is due. Instructions for the extension process are below.

- 1. Login to the Survey application and choose Survey Submission page
- 2. Click on Extensions.
- Click on the 'Request' under the 'Request Extension' column, for each survey that needs an Extension. Or click the 'Request Extension for all Facilities' button to choose all of your facilities and all of their surveys at the same time.
- 4. Choose an Extension reason and/or provide comments for why you are filing it.
- 5. Click 'Save Choice'.
- 6. Once approved, 'Request' will change to 'Requested' and change color.
- 7. An email will be sent to the person requesting the extension regarding the extension request approval.

				\$	Survey							
	Home	User Linl	ks <del>-</del> Sur	vey Man	uals 🔻	Data Det	tail 🔻	Data De	elivera	ıt:		
	Annoi	incements & Ir	mportant Dates							1	L.	
4/9/2025	WHA's Advoca			Add 1	To Calendar		•		Si	Irvey Subr	nission	
						Su	irvey	/				
		Home	User Lin	nks 🔻	Survey	Manual	s 🔻	Data D	etail		2.	era
Select Facility:	000 - WHA Test Hospita	al				-	Year:	2024	•		Exten	sions
Select Facility:	000 - WHA Test Hos	spital					-	Year:	20	24 👻		Back to S
ny facility that antic	ension Reques cipates delays in submittin t will replace the paper for	ig hospital sur								-		vey submis
ny facility that antic equest process that s a reminder, exten p request an extens	ipates delays in submittin	ig hospital sur mat. An exter be a routine f ler the "reques	nsion of up to 3 function of the s st extension" co	0 days past survey subm	the submiss	ion deadline ss; the state	e may be e statute h	granted und nas specific	ler limite languag	ed circum ge that ap	stances. plies to (	extension r
ny facility that antic equest process that s a reminder, exten o request an extens ill receive an email	sipates delays in submittin t will replace the paper for ision requests should not sion, click on the icon und notification once your req	ig hospital sur mat. An exter be a routine f ler the "reques juest has bee	nsion of up to 3 function of the s st extension" co	0 days past survey subm	the submiss	ion deadline ss; the state	e may be e statute h	granted und nas specific	ler limite languag	ed circum ge that ap	stances. plies to (	extension r
ny facility that antic equest process that s a reminder, exten p request an extens ill receive an email ospital Surveys	spates delays in submittin will replace the paper for asion requests should not sion, click on the icon und notification once your req s:	ig hospital sur mat. An exter be a routine f ler the "reques juest has bee	nsion of up to 3 function of the s st extension" co	0 days past survey subm	the submiss	ion deadline ss; the state	e may be e statute h	granted und nas specific	ler limite languag	ed circum ge that ap est, and ac	stances. plies to e dd any a	extension r
ny facility that antic quest process that s a reminder, exten o request an extens ill receive an email <b>lospital Survey</b> : 00 - WHA Test H	spates delays in submittin will replace the paper for asion requests should not sion, click on the icon und notification once your req s: Hospital (), FY End:	ig hospital sur mat. An exter be a routine f ler the "reques juest has bee	nsion of up to 3 function of the s st extension" co	0 days past survey subm	the submiss	ion deadline ss; the state	e may be e statute h	granted und nas specific	ler limite languag	ed circum ge that ap est, and ac	stances. plies to o dd any a Request	extension r dditional co
ny facility that antic equest process that s a reminder, exten o request an extens ill receive an email <b>cospital Survey:</b> 00 - WHA Test H Survey Name	spates delays in submittin will replace the paper for hsion requests should not sion, click on the icon und notification once your req s: Hospital (), FY End URVEY	ig hospital sur mat. An exter be a routine f ler the "reques juest has bee	nsion of up to 3 function of the s st extension" co	0 days past survey subm	the submiss	ion deadline ss; the state	e may be e statute h	granted und nas specific	ler limite languag	ed circum ge that ap est, and au	stances. plies to o dd any a Request Req	extension r dditional co Extension
ny facility that antic quest process that s a reminder, exten o request an extens ill receive an email <b>cospital Survey:</b> <b>00 - WHA Test H</b> <b>Survey Name</b> 2024 ANNUAL SI 2024 FISCAL SU	spates delays in submittin will replace the paper for hsion requests should not sion, click on the icon und notification once your req s: Hospital (), FY End URVEY	ig hospital sur mat. An exter be a routine f ler the "reque: quest has bee : 12/31	nsion of up to 3 function of the s st extension" co	0 days past survey subm	the submiss	ion deadline ss; the state	e may be e statute h	granted und nas specific	ler limite languag	ed circum ge that ap est, and ac	stances. plies to o dd any a Request Req <u>Re</u>	extension r dditional co Extension uested
ny facility that antic quest process that is a reminder, exten o request an extens III receive an email ospital Survey: 00 - WHA Test H Survey Name 2024 ANNUAL SI 2024 FISCAL SU 2024 MEDICARE	spates delays in submittin will replace the paper for asion requests should not sion, click on the icon und notification once your req s: Hospital (), FY End: URVEY	ig hospital sur mat. An exter be a routine f ler the "reque: juest has bee : 12/31	nsion of up to 3 function of the s st extension" co	0 days past survey subm	the submiss	ion deadline ss; the state	e may be e statute h	granted und nas specific	ler limite languag	ed circum ge that ap est, and au	stances. plies to o dd any a Request Req <u>Re</u>	extension r dditional co Extension uested quest



# VI. SURVEY APPLICATION AND ENTERING DATA

This is the survey home screen. The links in the toolbar will take you to areas such as the WHA website, Survey website, Calendar, FAQ's, Data Deliverables, and more.

The 'Announcements & Important Dates' and 'Attention Survey Users' are areas that show information on what is upcoming or happening now for surveys such as the survey opening dates, training information, and other important information.

The *Survey Submission* button takes users to the area of the website where surveys are listed and submitted.

	come, Heather S.   Sign out dministration
Survey	
Home User Links 👻 Survey Manuals 👻 Data Detail 👻 Data Deliverables 👻	
9/3/2024     2024. Survey     Contact Us Catendar     Add To Catendar     Survey Submission       FAQs Survey How-to News/Bulletins Roles     Add To Catendar     Image: Contact Us Catendar     Image: Contact Us Catendar	
As of November 1, 2024, the WHAIC Survey application has been updated and moved out of the old WHAIC Portal. The application login process has also change Sign On (\$\$0) system. This means you will use your <u>ORGANIZATION CREDENTIALS</u> in order to log in. Key Submission Guidelines:	d to a Single
Hospital Details: be prepared to provide your hospital's Medicare, Medicaid, accreditation details and status, along with other general information about the hospital, inpatient details about each unit. To reference your facility ID – click here: <u>3-digit WHA Information Center Hospital ID Number</u> .     Completeness and Accuracy: All data items must be completed. For items deemed not applicable, enter "0." Responses of "not available" or "missing" are unacceptable.     Pre-filed radio buttons: The facility is responsible for making any necessary changes and/or updates to each pre-filed section.     Rounding/Decimals: Round all financial figures to the nearest dollar.     Hospital changes: Hospitals that merge, close, or change their reporting fiscal year are still required to submit data covering a full 12-month period.     Separate Submissions: Hospitals affiliated with a healthcare system must submit individual surveys for each entity unless otherwise arranged.	l beds and

# A. OVERVIEW OF THE SURVEY SUBMISSION PROCESS

- 1. After clicking Survey Submission from the Survey home page, the **Hospital Surveys** screen will appear.
- 2. Choose your hospital from the **Select Facility** listing.
  - Type in the name or 3-Digit ID to find your facility. The 3-digit ID is a unique 3-digit identification number assigned to each facility by WHAIC. This number should be included in email communications or correspondence with WHAIC.
  - For Health System Surveys (if applicable), locate the 900's at the bottom of the list.

- Survey submitters may review the data from previous survey years through the survey application. The Year dropdown contains the current year plus two previous years.
  - To view, save or print the current year and/or previous surveys, choose a Year and click "Print/Save to PDF". You will have the option to Save or Print.
- 3. The Enter/View Survey column will show the status of the survey.
  - 'New' or 'Continue' to begin the surveys.
  - 'Continue' takes you back to where you left off if you have already started the survey.
  - The Annual Survey has auto filled/pre-filled items from the previous survey year and will show up to 49% complete. All other questions require the user to enter data.
    - An example of auto filled questions in the Annual Survey is the 'Communications Contact and Reporting Period' in Section I.
  - 'Incomplete' means that surveys are done, but not yet submitted. There will be Edits listed in the Action Needed column that need to be reviewed.
  - 'View Only' means that the survey was submitted but can still be reopened if the affirmation has not yet been submitted. (Once the affirmation is submitted, only WHAIC can reopen surveys. Contact WHAIC for help.)
- 4. The **Action Needed** column will show Hard, Soft and Stats Edits that need to be reviewed, as well as confirmation of a Submitted Survey.
- 5. There is also a list of authorized users for the hospital. Review this on a regular basis and contact WHAIC for any updates.
- 6. Questions inside the surveys have additional details when clicking on the line number. They provide answers given to the questions in the previous year's survey. (Previous Year Response)
- 7. The Calculator will make calculations, which is especially helpful in the Fiscal survey.
- 8. The "i" icon takes you to the manual to help answer any questions.
- 9. Click the Save icon for any changes that are made to the survey. Auto-save occurs while in the survey, but it is good practice to Save upon exiting the survey.

ospital Surveys:	•	2 2023			
- WHA Test Hospital - (1	3	2022	2		4
Survey Name	Enter/View Survey	Status	Print PDF	Progress	Action Needed
2024 ANNUAL SURVEY	incomplete	Open		1975	A Soft Edges
2024 FISCAL SURVEY	incomplete	Open		1975	A Hard Edits
1024 MEDICARE COST REPORT SURVEY	Continue	Open		11%	
2024 UNCOMPENSATED HEALTH CARE PLAN	View Only	Closed   Econom	÷	100%	O Survey Submitte

Please take a moment to review your hospital's list of users authorized to access the WHAIC secure Survey Site. Should any of the names listed no longer require access to the Survey or if changes need to be made, please contact whatnocenter@what.org, as it is the hospital's responsibility to notify WHAIC with any staff updates or corrections.

First Name	Last Name	Title	Email	Survey Role
Justin	Flory	Health Care Data Programmer	jfory@wha.org	IC Primary User
Heather	Scambler	Program Specialist	hscambler@wha.org	IC Primary User
Cindy	Case	Director of Data Management and Integrity	ccase@wha.org	IC Primary User

11, Indicate the ONE category that BEST describes the ty	pe of service that the hospital provides to the MAJORITY of admissions
Genetical and surgical (GMS)     Genetical and surgical (GMS)     Genetication     Cancer Hospital     Orthopedic Hospital	Critical Access Hospital (CAH) Psychiatric Alcohol/Substance Use Disorder Heart Hospital
Previous Year Response: 11. Indicate the ONE category that BEST describes the type of service th OMS	hat the hospital provides to the MAJORITY of admissions
	Cancel

I. HOSPITAL INFORMATION AND CLASSIFICATION (56%)	I. HOSPITAL INFORMATION AND CLASSIFICATION Organization Information
Organization Information [1 - 10] (190%)	7, 8, 9
Service [11 - 12] (0%)	survey response as applicable. The facility is responsible for making any necessary changes and/or updates to each pre-filed section. The survey is based on a facilities Flocal Year (FY). WHAIC requires 12 months of data collection and if the facility changes the FY, that change must be communicated via email with <u>WHAIC start</u>

## **B. THE EDITS PROCESS**

After saving you will get the opportunity to view and correct edits on that page or moving on and completing the survey and completing edits at the end. Edits can be a Hard Edit, Soft Edit and/or Statistical Comparison Edit.

**o Hard Edit** – Mathematical or logical error: Edit that must be fixed to submit survey (e.g., fiscal survey line 1 + line 4 must equal line 5). These will show up as red inside the survey.

o Soft Edit – Possible error; values imply unusual situation: Edit that must be verified to submit survey. (e.g., annual survey – line 160 – Admissions are more than 3% higher/lower than inpatient days in Section III. Are you sure?). These will show up as yellow inside the survey.

o Statistical Comparison or Stats Edit– Possible error; values are substantially different than reported in the previous survey. Edits run after hard and soft edits are addressed. If the value is 30% more or less than submitted in previous year, an edit will appear. (e.g., if total gross revenue is \$1.0 million for FY 2023 and \$1.3 million for FY 2024, an edit will appear). These will show up as purple inside the survey. If the edit is bypassed, but needs further explanation, it will show up as an Action Edit on your affirmation statement.

### C. SUBMITTING AND REOPENING SURVEYS

- 1. Once you have reviewed and/or fixed all edits, click Submit Survey in the Enter/View Survey column.
- 2. There will be a check mark with Survey Submitted in the Action Needed column when fully submitted.
- 3. If a survey needs to be Reopened and the Affirmation has not been completed yet, the user can reopen surveys in the Status column.
  - \* Please note: Once surveys are reopened or changed, you will need to go back through the edit process and resubmit your surveys and complete a new affirmation statement.
- 4. If the Affirmation has already been completed and a survey needs to be Reopened, WHAIC will need to do this for the facility. Contact WHAIC for assistance.

Survey Name	Enter/View Survey	Status	Print PDF	Progress	Action Needed
2024 ANNUAL SURVEY	1 Submit Survey	Open	8	100%	
2024 FISCAL SURVEY	Incomplete	Open	8	100%	A Hard Edits
2024 MEDICARE COST REPORT SURVEY	Continue	Open 3	8	11%	2
2024 UNCOMPENSATED HEALTH CARE PLAN	View Only	Closed   Reopen		100%	Survey Submitted
Completed Submissions:					

# VII. ONLINE AFFIRMATIONS AND SCHEDULE C'S

All hospitals are required to validate and affirm their data. Primary contacts have access to the affirmation statement and will receive email reminders about deadlines to affirm the data. WHAIC may contact hospitals after the affirmations are submitted if there are questions regarding variances in the data. The accuracy of the data is important for the Survey publications and for users of the data.

In order to validate the data, users must first access the Affirmation.

### A. ACCESSING AFFIRMATIONS AND UPLOADING SCHEDULE C'S

- 1. To access the affirmation statement, login to the survey site, and on the Survey home page toolbar click on the Data Deliverables tab and choose *Affirmation and Schedule C Upload*.
- 2. Under the **Action** column, there are three values.
  - Complete Affirmation means that all required surveys have been submitted. Click the link to open the affirmation that needs to be submitted. (See **"B. Reviewing the Data"** below for instructions on how to review the data.)
  - Surveys Incomplete means the surveys are not fully submitted. Users should click the link and it will take them to the survey application to close any outstanding surveys.
  - *View Affirmation* means the affirmation has already been submitted. The affirmation can be downloaded but no further changes can be made.
- 3. Under the **Schedule C** column you will see <u>Upload</u>, <u>Download</u> and <u>Delete</u>.
  - <u>Upload</u> prompts the user to upload the Schedule C. <u>Upload</u> will change to <u>Download</u> <u>Delete</u> after a file has been uploaded. The Schedule C will always be available to view via <u>Download</u>.
  - <u>Download</u> means the Schedule C is available to view because it has been uploaded.
  - <u>Delete</u> means the Schedule C can be deleted and a new one uploaded, if needed.
  - The **Validated** column is for WHAIC use only.
- 4. The **Year** dropdown defaults to the current year and it can be changed to view affirmations and Schedule C's from previous years.



Amirmatio	n List				2024	6	
						Search:	
Facility ID 👌	Facility Name	🌵 Year 👙	FYE Submitted	Approved By	Action	Schedule C	Validated
059	Grant Regional Health Center	2024			Surveys Incomole	tte Voload	
050	Mendota Mental Health Institute	2024			Surveys Incomple	te Volcad	
051	UnityPoint Health - Meriter	2024			Surveys Incomole	te Voload	
063	St Mary's Hospital	2024		2	Surveys Incomple	ete Volcad	
	UW Hospitals and Clinics Authority	2024			Complete Affirmat	ton Uoload	
					_		
						124	
		÷ Year ‡	FYE Submitted	Approved By			Validated
Affirmatio	n List		FYE Submitted	Approved By	20	Search: Schedule C	© Validated
Affirmatio	n List Facility Name	÷ Year ÷	FYE Submitted	Approved By	20 Action	Search: Schedule C Idead	© Validated
Affirmatio	Facility Name Aspirus Stanley Hospital Aspirus Stevens Point Hospital	1 Year 1 2024		Approved By	20 Action	24 Search: Schedule C Listead Listead	

4 2024			*
Action 👙	3 Schedule C	Validated	Ą
Surveys Incomplete	Upload		
Complete Affirmation	Upload		

Action 👙	Schedule C
View Affirmation	Download Delete

### **B. REVIEWING THE DATA**

- Clicking Complete Affirmation will bring you a screen with the Affirmation Summary Data, the FY Summary Report, Action Edits, Sign & Submit Affirmation and Reopen Surveys. This is the data that will be presented in the publications on the <u>WHAIC survey website</u>.
- 2. Start with the Affirmation Summary Data. According to the Department of Health Services (DHS) <u>120.11</u>, hospitals must adhere to standard data verification, review and comments before the data is signed off on via the affirmation statement. Review the data in the charts and on the table for accuracy. Items listed in red indicate a significant variation of 30% or greater from the previous year and should be reviewed carefully as they are often the focus of public interest. If changes need to be made, click **Reopen Surveys** and make the necessary corrections, including going through the edit process.
- 3. To advance to the next page, click **Next** at the bottom of the page.
- 4. Review the **FY Summary Report**. This represents a compilation of what will be displayed in the <u>Guide to Wisconsin Hospitals</u>. The information is drawn from the Annual/Personnel and Fiscal surveys. Review this information carefully for accuracy. Once the data is processed and published on the WHAIC website, any errors or misrepresented data cannot be adjusted. If changes need to be made, click **Reopen Surveys** and make the necessary corrections, including going through the edit process again.
- 5. Action Edits will show any data points that need additional clarification. Provide comments as needed. If no Action Edits are found, you can submit the affirmation.
- 6. **Sign & Submit Affirmation** The designated primary contacts and/or the person(s) responsible for affirming the correctness of the data should submit the affirmation statement. Additional comments are not required, but this is an opportunity to share further information (i.e. explanation of variances in the Affirmation Summary Data). Submit the affirmation statement when complete and then download a copy for your records.



Affirmation Summary Data	2024 Survey Affirmation				
FY Summary Report			1		
Action Edits					
Sign & Submit Affirmation	4				Print/Download PDF
Reopen Surveys					
	This document represents a compliation publication. WHAIC encourages you to WHAIC website any egregious errors or any corrections.	review this informat	ion carefully for accu	racy. Once the data is process	ed and published on the
	This FY Summary Report provides deta acute-care, psychiatric, alcohol and othe Hospitals, the Hospital Flocal Survey, an finance. Once the data is published in th same patient volume group will be displa	er drug abuse, and re nd the Personnel Sur ne Guide, comparisor	habilitation. The inform vey. Tables present selo	ation is drawn from responses coled measures of utilization, so	to the Annual Survey of ervice, staffing and
	To make any corrections, re-open the ap prompt your reports to refresh. Contact			mit (including going through th	e edit process). This will
					FY Summary FAG
		Fiscal Year: 2	024	County:	
		Type:		Analysis Area: 7	
				Volume Group: 2	
		Control (	Other Not-For-Profit		
	Selected Utilization Statistics		FY 2024	FY 2023	Ratio
	Occupancy Rates (%)				
	occupancy makes (n)			36.0%	0.98
	Adult Medical-Surgical		35.5%		
			35.5% 19.3%	17.9%	1.07
	Adult Medical-Surgical				

Affirmation Summary Data PY Summary Report	2024 Survey A	ffirmation
Action Edits Sign & Submit Affirmation Reopen Surveys	Question: Current Year: Explanation:	110 - TOTALS - (A2) Number of Discharge Days" Previous Year: 195,475 additi
	Question: Current Year: Explanation:	110 5 Index of Newborns** 30. asd/5 Previous Year: 58
	Question: Current Year: Explanation:	110 - TOTALS - (B2) Number of Newborn Discharge Days** Previous Year: 1,379 asdtasdf
	Question: Current Year: Explanation:	124 - TOTAL charges for uncompensated health care for the fiscal year - Fiscal Year 2024 (add lines 120 and 122) \$ 111,615,091 Previous Year: 143,621,499 addtasf
		Acknowledge EdRs

Affirmation Summary Data	2024 Survey Affirmation
FY Summary Report	
Action Edits	The electronic signature on this affidavit affirms that the chief executive officer, administrator, or designee have reviewed the following data as presented
Sign & Submit Affirmation	from the surveys submitted by
Reopen Surveys	- Affirmation Summary Data - FY Summary Report - Any Applicable Action Edits
	This is a legally binding equivalent of the individual's handwritten signature as per <u>DHS 120.12</u> .
	I HEREBY ATTEST, that I or my designated representative, to the best of my knowledge, reviewed and verified internally the data that was submitted to WHA information Center and the data is accurate.
	Provide e-signature for the Electronic Survey Affirmation Statement
	Name of person submitting the Electronic Survey Affirmation Statement
	Provide additional comments as needed:
	Submit Affirmation

Affirmation Summary Data FY Summary Report Action Edits Sign & Submit Affirmation	2024 Survey Affirmation	
FY Summary Report		
Action Edits	If survey data needs to be changed, you can reopen the desired survey(s) by clicking the link below. You can then make the changes at the Survey site. Reopening will close and reset this affirmation form.	
Sign & Submit Affirmation	Survey site. Nedgening will cose and reset ons animation form.	_
Reopen Surveys	Annual Survey Only	¥.
support outsets	Annual Survey Only	
	Fiscal Survey Only	
	Annual and Fiscal Surveys	
	All Surveys	

# C. UPLOADING THE MEDICARE COST REPORT (MCR) SCHEDULE C

Hospitals must upload a copy of their Medicare Cost Report Schedule C. WHAIC is looking for the Title XVIII, Charges section of the Worksheet C, for the current fiscal year.

- 1. Login to the survey site and click Data Deliverables on the Survey home page toolbar and then click *Affirmation and Schedule C Upload*.
- 2. Click <u>Upload</u> under the **Schedule C** column and follow the prompts.
- 3. Incorrect or updated Schedule C's can be <u>Deleted</u> and re-uploaded.
- 4. To view a Schedule C, click Download.
- 5. See the example Schedule C below.

Once the MCR is uploaded, WHAIC will validate it by comparing it with the MCR survey. This entails ensuring questions 66, 67 and 68 on the MCR survey match Lines 200, 201 and 202 on the Schedule C. The WHA CFO then reviews it to assign the hospital tax.

If the facility has a Medicare exception and/or extension from CMS, WHAIC will need a copy of the letter emailed to <u>whainfocenter@wha.org</u> for our records.



firmatio	n List					2	024	
							Search:	3
Facility ID 🍦	Facility Name	¥ Year	FYE 👙	Submitted 🖕	Approved By 🍦	Action	4 Schedule C	dlidated
000	WHA Test Hospital	20	24			Surveys Inco	Download Dele	<u>te</u>
001	Amery Regional Medical Center	20	24			Surveys Incor	nplete Upload	
002	Aspirus Langlade Hospital	20	24			Surveys Incor	npl 2 Upload	
003	ThedaCare Regional Medical Center - Appleton, Inc.	20	24			Surveys Incor		
004	Ascension NE Wisconsin - St. Elizabeth Campus	20	24			Surveys Incor	nplete Upload	
006	Memorial Medical Center	20	24			Surveys Incor	nplete Upload	
007	Western Wisconsin Health	20	24			Surveys Incor	nplete Upload	
008	St Clare Hospital & Health Services	20	24			Surveys Incor	nplete Upload	
008	St Clare Hospital & Health Services	20	24			Surveys Incor	nplete Upload	
009	Mayo Clinic Health System – Northland in Barron	20	24			Surveys Incor	nplete Upload	
009	Mayo Clinic Health System – Northland in Barron	20	24			Surveys Incor	nplete Upload	
010	Marshfield Medical Center – Beaver Dam	20	24			Surveys Incor	nplete Upload	
011	Beloit Health System	20	24			Surveys Incor	nplete Upload	
013	ThedaCare Medical Center - Berlin, Inc.	20	24			Surveys Incor	nplete Upload	
014	Black River Memorial Hospital	20	24			Surveys Incor	nplete Upload	
015	Mayo Clinic Health System – Chippewa Valley in Bloomer	20	24			Surveys Incor	nplete Upload	

OMPU <sup>®</sup>	TATION OF RATIO OF COSTS TO CHARGES		Provider C	CN:	In Lie Period:	Worksheet C	
					From 01/01/2022 To 12/31/2022	Part I Date/Time Pre 5/23/2023 4:3	
			Title	XVIII	Hospital	Cost	
			Charges				
	Cost Center Description 5	Inpatient	Outpatient		Cost or Other	TEFRA	
				+ col. 7)	Ratio	Inpatient	
						Ratio	
		6.00	7.00	8.00	9.00	10.00	
	INPATIENT ROUTINE SERVICE COST CENTERS		-				
0.00		6,543,341		6,543,34	1		30.0
1.00	03100 INTENSIVE CARE UNIT	0			0		31.0
2.00	03200 CORONARY CARE UNIT	0			0		32.0
3.00	03300 BURN INTENSIVE CARE UNIT	0			0		33.0
4.00	03400 SURGICAL INTENSIVE CARE UNIT	4 706 745		4 706 74			34.0
0.00	04000 SUBPROVIDER - IPF 04100 SUBPROVIDER - IRF	4,706,745		4,706,74	5		40.0
2.00	04200 SUBPROVIDER						41.0
3.00	04200 SUBPROVIDER 04300 NURSERY	216,860		216,86			42.0
4.00	04400 SKILLED NURSING FACILITY	210,000		210,00			44.0
5.00	04500 NURSING FACILITY	0			0		45.0
6.00	04600 OTHER LONG TERM CARE	ő					46.0
0.00	ANCILLARY SERVICE COST CENTERS	ч Ч		· · · · ·	0		40.0
0.00	05000 OPERATING ROOM	933,762	11,801,389	12,735,15	1 0.317220	0.00000	50.0
1.00	05100 RECOVERY ROOM	0	11,001,000	12,755,15	0.000000	0.000000	
2.00	05200 DELIVERY ROOM & LABOR ROOM	503,471	98,604	602,07		0.000000	
3.00	05300 ANESTHESIOLOGY	191,578	1,081,648			0.000000	
4.00	05400 RADIOLOGY-DIAGNOSTIC	68,069	4,250,063			0.000000	
4.01	03450 NUCLEAR MEDICINE - DIAGNOSTIC	27,852	1,120,089			0.000000	
4.02	03950 PET	0	0		0.000000	0.000000	54.0
4.03	03630 ULTRA SOUND	134,189	2,715,398	2,849,58	0.136924	0.000000	54.0
5.00	05500 RADIOLOGY-THERAPEUTIC	0	0		0.000000	0.000000	55.0
6.00	05600 RADIOISOTOPE	0	0	(	0.000000	0.00000	56.0
7.00	05700 CT SCAN	695,989	9,628,296	10,324,28	5 0.072023	0.00000	57.0
8.00	05800 MAGNETIC RESONANCE IMAGING (MRI)	241,708	4,533,306	4,775,01	4 0.102674	0.00000	58.0
9.00	05900 CARDIAC CATHETERIZATION	0	0	(	0.000000	0.00000	59.0
0.00	06000 LABORATORY	1,698,994	13,623,579	15,322,57		0.00000	
0.01	06001 BLOOD LABORATORY	0	0		0.000000	0.000000	
1.00	06100 PBP CLINICAL LAB SERVICES-PRGM ONLY	0	0	(	0.000000	0.000000	
2.00	06200 WHOLE BLOOD & PACKED RED BLOOD CELLS	27,278	54,584	81,86		0.00000	
3.00	06300 BLOOD STORING, PROCESSING & TRANS.	0	0		0.00000	0.00000	
4.00	06400 INTRAVENOUS THERAPY	0	0		0.000000	0.00000	
5.00	06500 RESPIRATORY THERAPY	721,355	1,003,661			0.00000	
6.00	06600 PHYSICAL THERAPY	544,967	3,835,927			0.00000	
7.00	06700 OCCUPATIONAL THERAPY	485,636	501,337	986,97		0.00000	
8.00	06800 SPEECH PATHOLOGY	57,273	102,050			0.000000	
9.00	06900 ELECTROCARDIOLOGY	304,641	1,548,728	1,853,36		0.000000	
0.00	07000 ELECTROENCEPHALOGRAPHY	CO1 010	0	1 501 30	0.000000	0.000000	
1.00	07100 MEDICAL SUPPLIES CHARGED TO PATIENTS	694,819	896,465			0.000000	
2.00		67,376	2,016,852			0.000000	
3.00	07300 DRUGS CHARGED TO PATIENTS	2,263,969	13,550,022			0.000000	
3.01	07301 COVID VACCINE	0	540	54		0.000000	
4.00	07400 RENAL DIALYSIS	0	0		0.000000	0.000000	
5.00	07500 ASC (NON-DISTINCT PART)	0	0		0.000000	0.000000	
6.00	03951 OPEN	0	214 055	214.05	0.000000	0.000000	
6.01		0	214,055			0.000000	
n. U/	03953 BLOOD ADMIN	, v	0	1 '	0.000000	0.000000	1 /6

76.04 76.05 76.06	03954 WOUND CARE 03550 BH STRUCTURED OP 039555 BH OP 03956 PROGRAMS FOR CHANGE 07697 (CARDIAC REHABILITATION	2,570 0 3,500 322 0	2,659,144 74,076 1,189,788 607,757 536,747	2,661,714 74,076 1,193,288 608,079 536,747	0.458800 1.347251 0.549814 0.682796 0.349604	0.000000 0.000000 0.000000 0.000000 0.000000	76.04 76.05 76.06
77.00	07700 ALLOGENEIC HSCT ACQUISITION	0	0	0	0.00000	0.000000	77.00
	OUTPATIENT SERVICE COST CENTERS						
	08800	0	1,373,534	1,373,534			88.00
	08801	0	1,212,528	1,212,528			88.01
	08802	0	1,340,220	1,340,220			88.02
	08803 /	6,177	13,905,826	13,912,003			88.03
	08804 RURAL HEALTH CLINIC (RHC)	0	0	0			88.04
	08900 FEDERALLY QUALIFIED HEALTH CENTER	0	0	0			89.00
	09000 CLINIC	45	495,092	495,137	0.386804	0.000000	90.00
	09001 CLINIC	0	0	0	0.000000	0.000000	90.01
	09002 CLINIC	0	0	0	0.000000	0.00000	
	09003 CLINIC	0	0	0	0.000000	0.000000	90.03
90.04	09004 CLINIC	0	0	0	0.000000	0.000000	90.04
	09005 INFUSION CLINIC	700	1,228,164	1,228,864	0.493195	0.000000	90.05
	09100 EMERGENCY	772,192	10,471,830	11,244,022	0.451449	0.000000	91.00
	09101 ED TELE CRISIS	0	0	0	0.000000	0.00000	
92.00	09200 OBSERVATION BEDS (NON-DISTINCT PART)	14,765	1,488,191	1,502,956	0.486230	0.000000	92.00

Health Financial Systems	-				In Lie	u of Form CMS-2	2552-10
COMPUTATION OF RATIO OF COSTS TO CHARGES	OF RATIO OF COSTS TO CHARGES Provider CCN:			Period: From 01/01/2022 To 12/31/2022			
		Title	XVIII		Hospital	Cost	
		Charges					
Cost Center Description	Inpatient	Outpatient		6	Cost or Other	TEFRA	
			+ col. 7)		Ratio	Inpatient	
						Ratio	
	6.00	7.00	8.00		9.00	10.00	
OTHER REIMBURSABLE COST CENTERS			_				
94.00 09400 HOME PROGRAM DIALYSIS	0	0		0	0.000000	0.000000	94.00
95.00 09500 AMBULANCE SERVICES	0	0		0	0.00000	0.00000	95.00
96.00 09600 DURABLE MEDICAL EQUIP-RENTED	0	0		0	0.00000	0.00000	96.00
97.00 09700 DURABLE MEDICAL EQUIP-SOLD	0	0		0	0.00000	0.00000	97.00
99.00 09900 смнс	0	0		0			99.00
99.10 09910 CORF	0	0		0			99.10
100.00 10000 I&R SERVICES-NOT APPRVD PRGM	0	0		0			100.00
101.00 10100 HOME HEALTH AGENCY	0	0		0			101.00
102.00 10200 OPIOID TREATMENT PROGRAM	0	0		0			102.00
SPECIAL PURPOSE COST CENTERS							1
105.00 10500 KIDNEY ACQUISITION	0	0		0			105.00
106.00 10600 HEART ACQUISITION	0	0		0			106.00
107.00 10700 LIVER ACQUISITION	0	0		0			107.00
108.00 10800 LUNG ACQUISITION	0	0		0			108.00
109.00 10900 PANCREAS ACQUISITION	0	0		0			109.00
110.00 11000 INTESTINAL ACQUISITION	0	0		0			110.00
111.00 11100 ISLET ACQUISITION	0	0		0			111.00
113.00 11300 INTEREST EXPENSE							113.00
114.00 11400 UTILIZATION REVIEW-SNF							114.00
115.00 11500 AMBULATORY SURGICAL CENTER (D.P.)	0	0		0			115.00
116.00 11600 HOSPICE	0	0		0			116.00
200.00 Subtotal (see instructions)	21,930,143	109,159,490	131,089,6	33			200.00
201.00 Less Observation Beds	,,	,,	. ,,.				201.00
202.00 Total (see instructions)	21,930,143	109,159,490	131,089,6	33			202.00
	,,,		,,.				