

The respected source for health care data.

Fall 2023 Survey Training

Heather Scambler, RHIA, CPC-A – Program Specialist Jennifer Mueller, MBA, RHIA, SHIMSS, FACHE, FAHIMA– Vice President & Privacy Officer Cindy Case, BA, COC – Director – Data Management and Integrity WHA Information Center Annual Virtual Training October 2023



20-Year Anniversary!



Contracted by the State of Wisconsin since 2003

Started collecting discharge data in 2004

The WHAIC team is dedicated, innovative and has the passion and expertise that a committed health care data program demands. We have years of experience helping health care stakeholders throughout Wisconsin meet their data and analytics challenges and we continue to develop our products and services to meet the changing needs of our customers.





The WHAIC Team







Amber





Cindy



Janice

Emily



Jennifer



Derek



Heather



Justin



Steve



Seth





A STRONG PARTNER OF THE STATE

- WHAIC collects hospital and ambulatory surgery center claims data on behalf of the state through Chapter 153.
- The state of Wisconsin provided one-time, start-up expenses of \$750,000 to WHAIC. Since 2004, WHAIC has been entirely self-sustained, requiring no funding from the state of Wisconsin for data collection or its operations.
- WHAIC's fees are approved by the state of Wisconsin and are very affordable.

A CLOSER LOOK:

The Respected Source for Health Care Data

THE TRUSTED SOURCE OF HEALTH CARE DATA

- WHAIC is trusted by DHS, Wisconsin hospitals, and researchers at Wisconsin's world class universities.
- WHAIC adheres to strict data privacy and security controls, which has enabled WHAIC to receive Medicare claims data through the Medicare QE Designation- the only hospital association in the country to have this recognition.
- Since its inception, WHAIC has received a 100% favorable review from the Dept. of Administration.

"WHAIC continues to make improvements in the accessibility, quality, and utility of hospital data...DHS is appreciative of this partnership and of WHAIC's continued efforts."

- Karen Timberlake, DHS Secretary, 2021-2022

CONTINUED ACHIEVEMENTS SOLIDIFY ITS IMPACT

INFORMATION

- The Healthcare Data Modernization Act, hailed by lawmakers as one of the most important health care policy accomplishments that session, allowed hospital data to be analyzed at a more granular level greatly improving the ability to target community health and wellness resources.
- Increasing the utility of its data collected, WHAIC developed and has managed the Psychiatric Bed Locator and the Wisconsin COVID-19 Dashboard, which has received 1.6 million hits.

A ROBUST SET OF DATA PRODUCTS

 WHAIC provides data products available to data purchasers and the public, including data sets, ready-to-use dashboards, custom reports and several publications.



 For a complete list of data products, visit www.whainfocenter.com/Data-Products

Yearly averages from 2019 - 2021.

In one year, WHAIC collects:





These millions of records represent over:



8.5B



Information Center Data

Discharge/Claim Data Collected

- <u>Hospital discharge claims</u> (153)
- <u>Ambulatory Surgery</u> <u>Centers (80)</u>
- Quarterly / monthly data submission
- Collect > 3 million records per quarter

Annual Survey Data/Collected

- <u>Annual Survey of</u> <u>Hospitals</u>
- Hospital Fiscal Survey
- Medicare Cost Report
- Personnel Survey
- Uncompensated Health Care Survey
- Hospital Rate Increases

How the Data is Used

- Publications (Mandate)
 - Guide to Wisconsin Hospitals
 - Health Care Data Report
 - Uncompensated Health Care in Wisconsin Hospitals
 - Hospital Rate Increases
- Workforce Analysis & Predictions
- Quality Report/Quality Improvement
 - Readmission rates
 - Potentially Preventable
 - Readmissions
 - Hospital Acquired Conditions penalties
 - Other specific adverse events
- Analytics
 - Kaavio
 - PricePoint
 - CheckPoint
 - Other analytics/custom requests



Data not collected

- Professional/clinic:
- Pharmacy
- DME
- Nursing facilities

Privacy and Security

WHAIC is not a covered entity under HIPAA

- We operate under the statutory authority of Chapter 153
- We take reasonable steps to avoid any data breaches including implementing safeguards & appropriately protecting e-PHI.
- When contacting us, follow your facilities HIPAA guidelines. Never send patient names, SSN or entire medical records via email.

Violating HIPAA Privacy Protections:

We will take steps to notify your privacy or compliance officer of potential breaches to allow your organization the opportunity to address and remedy any issues.





Where does your data go? Transparency: PricePoint

Search by IMO (Intelligent Medical Objects) (SNOMED/ICD mapping)



CONTACT US | ABOUT US powered by WHA Information Center

Search for Service (i.e. Hip Replacement) or choose from the Top 10 Services

Submit

Top 10 Services



Birth





Heart Failure



Hip Replacement



Knee Replacement



Mammography







Pneumonia



Rehabilitation



Septicemia



CheckPoint: Quality Transparency

Patient Experience					0
Measure 🕇	Hospital Result \downarrow 🕇	State Average 11	State Benchmark	National Average 🔰	Report Period 👫
Always Quiet at Night	77 🛣	65	77	62	10/1/2021-9/30/2022
Definitely Recommend Hospital	75	72	81	69	10/1/2021-9/30/2022





The Respected Source for Health Care Data

Search

Analytics Data Products Data Submitters Provider Services Transparency

Kaavio

WHA Information Center (WHAIC) developed Kaavio on the Tableau platform as a way to analyze and visualize the Wisconsin discharge data. Users can gain crucial insights into areas such as population health, utilization, patient access, geographic distribution and market share for hospitals and freestanding ambulatory surgery centers, and compare them to other facilities based on size or region.

Kaavio users can access the data securely from any web browser. The intuitive navigation allows more diverse users to access, analyze and understand the data then traditional analytic systems.



Dashboard anyone?





Search

Analytics Data Products Data Submitters Provider Services Transparency

Data Products

WHA Information Center (WHAIC) is the respected source for Wisconsin hospital and ambulatory surgery center data. Its timely, complete and accurate data helps hospitals and health systems, consumers, payers and policymakers better understand their communities, the health care market, and the cost and quality of hospital care in Wisconsin.

Please take a look to see what WHAIC has available.

WHAIC CONTACT

Brian Competente Director, Operations 608-274-1820 EMAIL: Brian Competente





Publications



Custom Reports

Our reports contain valuable tools for hospital leaders.

Comprehensive, robust data reports on inpatient and outpatient statistics and utilization rates from WHAIC, guide hospital leaders in making informed decisions about strategic planning and marketing, finance, performance and quality improvement. With these reports, hospital leaders can design strategies to best allocate resources for future growth opportunities.

Resources

Request Custom Reports and Data Sets

Request Standard Data Sets

WHAIC Physician Review Policy and

What can the WHAIC data tell you?

Let's explore who uses the data...

Data Uses

- 84% of Wisconsin hospitals purchase data sets and/or custom data sets/reports from WHAIC.
- 23% of ASCs purchase data sets and/or custom data sets/reports from WHAIC
- Other purchasers of custom data sets and/or reports include Insurers, Researchers and Universities.
- Data is used for Price and Quality Transparency (PricePoint & CheckPoint)

Analytics

- WHAIC's data analytics tool (Kaavio) is provided at no charge to hospitals that purchase the data at the required level.
 - Users: 190
 - Hospitals: 113
 - ASCs: 20
- WHAIC and the Wisconsin Office of Rural Health (WIORH) offer the Rural Health Dashboard (RHD) as a way rural hospitals can use their SHIP program funding (Small Rural Hospital Improvement Grant).
 - There are 15 hospitals participating in 2023-2024.
 - The RHD consists of eleven (11) executive-level dashboards
 - Dashboards



What are some other data uses & initiatives?

WHAIC Initiatives and Collaborations

Cross state data MN, MI, IL

Kaavio Dashboards

Medicare Data

Payer Detail

CheckPoint

Psychbed and Behavioral Health

SDOH



Hospital Industry Data Institute (HIDI) Non-Resident Data Exchange Program



INFORMATION

Border State Visits | 2020 - 2023

Choose Your Years







Border State Data Exchange



Select Patient Zip Code(s):





9.85

9,610 9 195 Tools, Analytics and Dashboards

- KAAVIO allows users the ability to drill down further into the data by applying filters and refining parameters to find the answers to key questions within the organization
- Hospitals can better prepare for the future and project their progress moving forward by having a clear visualization of the data through KAAVIO
- Hospitals can benefit from market share data in strategic planning and development through trending data and reports
- Review of outliers (charges)
- Trending data in different parts of the hospital. (inpatient, outpatient, ED)
- Physician analysis (by utilization, by diagnosis, by procedure)

Inpatient	Row Group 2	Row Gro
MMA	Abdominal Herria	Medical A Medicare Other Gov Other or U Private In Self-Pay
VV V	Abdominal Pain	Medical A Medicare Other Gov Other or L Private In:
		0.16.0







Payor Detail Dashboard



What is the Wisconsin Psychiatric Bed Locator System?

 A web-based tool that general authorized users can use to quickly see information about *potential* psychiatric bed availability <u>voluntarily</u> posted by inpatient psychiatric bed, peer run respite bed, and crisis stabilization bed units.

Psych Bed Locator







- To support whole person healthcare
- To help identify & prioritize patients' nonmedical needs (housing, transportation, and food) and focus on "upstream" interventions which can lead to overall improvements in health and reduce health disparities and inequities.
- To establish community collaborations to develop necessary partnerships/programs needed to coordinate care and improve health outcomes.
- To improve operational and financial factors associated with missed appointments, preventable health events and reduced care plan compliance.
- To increase patient referrals to supportive services and help identify population-level trends that have both health and cost implications.

Statewide Wisconsin Social Determinants of Health Data For all WI hospitals... 2018 Q3- 2023 Q3

Place of Service		Total Claims With ZCodes	% claims with Zcode
INP	2,630,767	92,463	3.5%
ED/ER	8,383,949	49,593	0.6%







Medicare Data



Medicare Dashboard

# Unique Patients 149		Total Char \$2,57	-		d Amou	nt	
149			-	\$			
		φ2,57	510		196		
				Ψ.	1001		
Procedure Table	`			Performing Prov	ider	Sort By	~
				(AII)	•	# Unique Pat	ients
Performing Provider	Facility	HCPCS Code	HCPCS Description	(All)	▼ # Unique Patients		Paid Amount
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Are you familiar with the survey data?





Wisconsin Hospital Association has been monitoring the most up-to-date information on the COVID-19 outbreak. Click here to view WHA Information Center COVID-19 Situational Awareness Update.











2023 Annual WIpop Training -Milwaukee

September 28, 2023

A recap of where survey data goes ③

Annual Survey

- Collects hospital information Part of a system, type of hospital, certifications, etc. Reports the services that are provided at the hospital, number of beds, utilization, FTEs, and physicians.
 - Guide to Wisconsin Hospitals
- Fiscal Survey
 - Collects information on revenue and expense figures, gross patient charges and contractual adjustments by payer, balance sheet figures, and charity care and bad debt.
 - Guide to Wisconsin Hospitals & the Uncompensated Health Care report
- Uncompensated Health Care
 - Collects definitions related to eligibility for uncompensated care; income thresholds for financial assistance; and policies and procedures determining a patients' ability to pay.
 - <u>Uncompensated Health Care Survey</u>
- Personnel Survey
 - "Addendum" to Annual Survey
 - Collects vacancies of select employee categories; number of employees 55 and over; number of employee separations;
 - Customs & Workforce Development
- Medicare Cost Report Schedule C
 - Used to calculate hospital tax
- Health System Survey
 - Collects health care system information (if applicable)

See our <u>Data Products</u> webpage for more information on publications, custom reports, and data sets.



Data Submitters

WHA Information Center (WHAIC) has been collecting hospital, ASC and survey discharge data as authorized by the Wisconsin Department of Administration, since 2003 as defined by Chapter 153, Wisconsin Statutes.

Inpatient and outpatient data is collected quarterly through a secure, web-based tool known as **WIpop** to produce public use data sets, custom data sets and three annual publications.

In addition, all Wisconsin hospitals submit Annual, Fiscal, Personnel and Uncompensated Care survey data annually. Data collected from these surveys are used for trending, benchmarking, and oner key statistics.

For more information and access to the WIPCP or Survey Data Submission Manuals, calendars, training materials, and other updates click on one of the pictures below.

Reporting Requirements





Surveys



WHAIC Portal Login

Survey Website

Surveys

All Wisconsin licensed, Medicare certified, hospitals, including psychiatric hospitals are required to submit survey data on an annual basis to the Wisconsin Hospital Association Information Center (WHAIC). Submissions include data in areas such as utilization, fiscal, and personnel to be used in publications, datasets, and workforce development. WHAIC collects data pursuant to Chapter 153 of the Wisconsin State Statutes and subject to all terms and conditions as described in ss. DHS120.



https://www.whainfocenter.com/Data-Submitters/Survey

Education & Training

WHAIC provides training for new and seasoned survey submitters throughout the year. Please reach out to whainformationcenter@wha.org for more information on upcoming training sessions. We welcome feedback on past trainings and ideas for content of upcoming training sessions.



Statutory Compliance



DHS 120.12 Data submission procedures

"Every hospital shall annually file with the department within 120 calendar days following the close of the hospital's fiscal year."

"The department may grant an extension for up to 30 calendar days."

Hospital / Health System Survey Submission - Fiscal Year End 2023

Surveys open for submission on November 1

Annual, Fiscal, Personnel, Uncompensated, and Health System

FYE (APR/JULY 1 FY)	
March – June FYE Extension Request Deadline	12/21/2023
March – June FYE Standard Submission Deadline	01/02/2024
March – June FYE Extended Submission Deadline (submit request by deadline)	02/01/2024
March – June Affirmation Deadline	02/15/2024
JULY – SEPTEMBER FYE (AUG/OCT 1 FY)	
July – September FYE Extension Request Deadline	01/23/2024
July – September FYE Standard Submission Deadline	01/31/2024
July – September FYE Extended Submission Deadline (submit request by deadline)	03/01/2024
July – September Affirmation Deadline	
DECEMBER	
FYE (JAN 1 FY)	
December FYE Extension Request Deadline	04/19/2024
December FYE Standard Submission Deadline	04/29/2024
December FYE Extended Submission Deadline (submit request by deadline)	
December Affirmation Deadline	
MEDICARE COST REPORT SUBMISSION	
January – June FYE Submission Deadline & Upload Schedule C Copy in Data Deliverables by Affirmation Deadline	02/01/2024
July – December FYE Submission Deadline & Upload Schedule C Copy in Data Deliverables by Affirmation Deadline	06/03/2024

- The timeline reflects adjusted (some combined) survey submission timelines to benefit hospitals to improve efficiency and prevent/reduce duplication of
 work and requests for additional time. If you are part of a state or county facility please note the adjusted timeline accounts for additional time
 allowed for in the statute.
- *Medicare Cost Report (MCR) complete survey and upload Worksheet C as applicable.*Due dates are allowed to match CMS due dates. If given a CMS extension, please inform WHAIC as soon as possible via email.
- Health System Survey completion is included in the FYE timeline. If your facility is part of a system located in Wisconsin, please locate your 900 series facility ID in the facility drop down list to complete your system survey for WI only.

Important reminders:

- **New facility/hospital requirements** when a new facility opens:
 - Primary contact is required for WHAIC to communicate important information.
 - Wait to submit Annual, Fiscal, Uncompensated and Personnel surveys until there is a full fiscal year.
 - A Medicare Cost Report is required, even if it is for a partial year.
 - If a facility is separately licensed by the <u>state</u>, it's required to submit its own hospital Annual, Fiscal, Uncompensated and Personnel surveys.
 - Hospitals sharing a Medicare Cost Report need to determine the primary location and only need to submit one Cost Report survey and Worksheet/Schedule C.



Additional important reminders:

- Hospitals that close/mergers/acquisitions:
 - Survey data is required from a closing facility to include the Uncompensated Health Care Plan, Fiscal and Annual surveys to the best of the facilities ability.
 - A Medicare Cost Report is required, even if it is for a partial year. Waiver from data submission requirements.
 - <u>DHS 120.12(3)(f)1.</u>1. There shall be no waivers from the data submission requirements under this subsection.
 2. Hospitals that close, merge or change their reporting fiscal year shall submit an annual survey for the applicable partial year.
 - 2. There is no exception to uncompensated or fiscal survey submissions.
- Hospitals that change fiscal years
 - Ensure that the Cost Report Data includes 12 months of data.
- Notify us of all changes as soon as possible





Open	SURVEYS OPEN: First week of November
Calendar	Follow calendar to submit data by due date listed (based on FYE).
Affirm	Once all surveys are submitted, hospitals will receive an automated email notifying them that their affirmation statement is available.
Validate	Validate data, reopen surveys to make changes if necessary, and provide responses to action edits. *Keep in mind that reports/edits/affirmations are re-set each time surveys are reopened*
Submit	Submit Affirmation Statement and Copy of Schedule C by the Due Date.

Survey Submission Timeline

Registration and the Roles

- In order to submit Surveys, users first need to register for access to the secured Survey portal.
- The users will choose what access they need (role) and for which facilities.
- The access is approved by WHAIC and an email is sent to the user.
- Instructions for registrations can be found on our website, under <u>Registration and Other Resources</u>.






We cannot add new users. Users must register for the appropriate access.

*If any changes are needed with existing users, please email <u>whainfocenter@wha.org</u>.

Registration & Other Resources

This section provides additional information to assist you in the submission of hospital surveys.

Please note: WHAIC cannot register users. For new registrants, please see Roles & Registration. Once registered, WHAIC will review all access requests and respond within 24-48 hours.





Survey Primary: at least one, but we prefer two, are required for every facility. Users involved

in the submission process who we need to regularly communicate with and will have authorization to sign off on survey data (CFO, CEO or delegate).

- Required for users that fill out the majority of the surveys.
- Have access to the survey site to make changes.
- Access to every survey and access to all reports.
- Receive all communication from WHAIC such as automated and targeted reminders, site specific emails, newsletters, and bulletins.

Note: The Survey Secondary will receive our newsletters and bulletins but will not receive regular reminders about deadlines and site-specific emails.

Survey Secondary – This is great for CEO's and CFO's who do not want regular contact with WHAIC but want to be able to access the survey and affirmation statement.

Survey User - Users who have access to less than 5 surveys and no report access.

- Access to less than 5 surveys (chosen at registration)
- Limited communications from WHAIC –Survey Primary shares information pertinent to Survey User.

https://www.whainfocenter.com/Data-Submitters/Survey/Resources/surveyregister



W		RMATION 'ER			
	Log In				
Please	enter your Username and F	Password			
Pass This system is for authorized use without authority, or in excess of or transactional information may electronic communication reso monitoring and is advised that violation, system personnel may p	your authority, is strictly prol be conducted to ensure the purces. Anyone using this sys if such monitoring reveals po	computer system and/or network hibited. Monitoring of transmissions proper functioning and security of tem expressly consents to such ossible criminal activity or policy nonitoring to law enforcement or to			
Register	Forgot Password	Change Password			
About Us Contact Us © 2003 - 2019, WHA Information Center WHA Information Center - 5510 Research Park Dr Madison - WI - 53711 Phone: 800.231.8340 / 608.274.1820					
	SECURED SITE register.com 256 bit Encryption o				

https://portal.whainfocenter.com/Account/Login.aspx

From this screen you can:

- Register
- Login
- Request Password Reset (Forgot Password)
- Change Password

Important:

- Passwords must be changed annually.
- Accounts deactivate if inactive for 15 months.
- Contact WHAIC if existing account is inactive, do not reregister.



Select a Hospital	Sort By ID -		Year	
002 - Aspirus Langlade Ho	ospital (Antigo)	•	2022 🔻	View Hos

 Message From WHA Information Center:-

 Thank you for submitting the 2022 Surveys! We greatly appreciate your

 The FY 2023 Survey Submission site will open (

 The FY 2023 Survey calendar is now available to download

 The 2023 Survey training sessions are open for registation on the WHA website. New this year will be a shortened 1-hour se

 information, changes and will be an open forum to ask questions. As in the past, there will also be a regular 2

 New User Session: October 17th, 9:00am

 The September 2023 Survey newsletter is filled with important reminde

 New users must register for access on the secured portal. WHAIC makes eve

 For questions, contact Heather Scambler or whai

002 - Aspirus Langlade Hospital -- (Antigo), FY End: 06/30

Hospital Survey Grid:		
Survey Name	Enter/View Survey	Status
2022 ANNUAL SURVEY	View Only	Closed
2022 FISCAL SURVEY	View Only	Closed
2022 MEDICARE COST REPORT SURVEY	View Only	Closed
2022 PERSONNEL SURVEY	View Only	Closed
2022 UNCOMPENSATED HEALTH CARE PLAN	View Only	Closed

Authorized Users for Selected Hospital:--

Please take a moment to review your hospital's list of users authorized to access the WHAIC secure Survey Site. Should any of the please contact <u>whainfocenter@wha.org</u>, as it is the hospital's responsibility to notify WHAIC with any staff updates or correction

First Name	Last Name	Title	Email	Survey Role
John	Berry	Accountant	john.berry@aspirus.org	Secondary
Dawn	Marschke	Manager-Accounting	dawn.marschke@aspirus.org	Primary
Sonja	Nelson	Senior Accountant	Sonja.Nelson@aspirus.org	Secondary
Cherie	Olson	Senior Accountant	cherie.olson@aspirus.org	Secondary
Craig	Stahl	Data Research Analyst	craig.stahl@aspirus.org	Primary

Primary contacts should regularly review who has access to their facilities.







FY 2023 Current Improvements

Annual Survey

- 4 Additional SDOH Questions
 - In the <u>2023 IPPS Final Rule</u>, CMS mandated that hospitals reporting to the Inpatient Quality Reporting (IQR) program submit two brand new measures: SDOH-1 and SDOH-2. These measures are voluntary in 2023 and required by 2024.
- Update language of Alcoholism/Chemical Dependency to Alcohol/Substance Use Disorder
- Change Crisis Prevention to Violence Prevention
- Update Auxiliary to Volunteer Services
- Update Joint venture to Jointly owned



WHAIC/AHA Survey Compare Project

Compare AHA WI addendum to Annual and Personnel survey.

- § Advocating for our WI hospitals to reduce redundancy of questions on the AHA WI Addendum and also the number of surveys.
- § If you notice duplicate questions, redundancies, or questions that no longer pertain to today's environment or have other suggestions, <u>please email us.</u>
- § Possibly revamping multiple sections of the survey to make completion easier.
- § Worked with AHA to revise word choice in several questions to better align ourselves and reduce redundancy.
- § What other surveys do your hospitals have to fill out so that we can be mindful of the timing of our surveys?





Health System Survey



- □ Health System Surveys are entered under a 900 series system name, not by facility
- □ If HSS not received timely, an email is sent to all primary and HSS contacts
- □ Those responsible for the HSS must have their own current portal account
- □ Follow Survey calendar for due dates (see updated calendar)

Но	me	Intro to Surveys	Facility Reports		Pick the	site y	ou're		
					working ''View Ho				
	Sele	ct a Hospital	Sort By ID	-		-sprid	Year	<u> </u>	
	029	- Mayo Clinic Health Sy	stem - Eau Claire (E	au Claire)	Ţ	-	2022	-	View Hospital
	009	- Mayo Clinic Health Sy	stem - Northland in B	arron (Barron)				
	015	- Mayo Clinic Health Sy	vstem - Chippewa Valle	y in Bloomer	(Bloomer)				
Γ	029	- Mayo Clinic Health Sy	vstem - Eau Claire (E	au Claire)					
	057	- Mayo Clinic Health Sy	/stem - La Crosse (La	a Crosse)					
	073	- Mayo Clinic Health Sy	stem - Red Cedar in N	lenomonie (N	/lenomonie)		C	.	Mayamba
	104	- Mayo Clinic Health Sy	/stem - Oakridge in Os	seo (Osseo)	Part of a s	vstem	Surveys	Open	Novembe
	127	- Mayo Clinic Health Sy	/stem - Sparta (Spar	ta)		-		22 Only	y need to register
	911	- Mayo Clinic Health Sy	/stem - Eau Claire (S	ystem) 🖊	9xx series			22. O.II.	, need to register
					For question	ons, co	ontact Heather S	Scamble	r or whainfocent



Survey Submission



www.whainfocenter.com

								Wel	come: hs0708.
V		INFORMATI	ON					P	ortal Home
Home	Intro to Surveys	Facility Reports	Administrator						
Se	ect a Hospital	Sort By ID	•		Year			Survey Timeline	Survey Manuals
00) - Wisconsin Hospital	Association (Madison)		-	2022 🔻	View Hospital	Extensions	Data Deliverables	Survey Homepage
Me	sage From WHA I	nformation Center:-							
	-		Thank vou for s	ubmitting the 20	22 Survevs! We areatly	appreciate vour partners	hip in providing quality data.		
			,,	-		site will open on Nove			
info Nev	mation, changes and v User Session: Octobe		isk questions. As in CST				stablished survey users. The rvey users, reviewing the en		ession will focus on new
	1	The September 2023 Sur	<u>vey newsletter</u> is fille	ed with importan	t reminders and more S	urvey training details. Th	ere is also the updated FY 2	2023 <u>calendar on our webs</u>	ite.
		Ne	w users must <u>regist</u>	e <mark>r for access</mark> or	n the secured portal. WI	HAIC makes every effort	to approve within 2 business	s days.	
			Fo	r questions, c	ontact <u>Heather Scar</u>	<u>nbler</u> or <u>whainfocen</u>	ter@wha.org		
000	Wisconsin Hospi	tal Association (M	adison) EV End	12/31					Survey How-To
	pital Survey Grid:		adisolij, Fi Eliu.	12/01					<u></u>
	-								

Survey Name	Enter/View Survey	Status	Print PDF	Progress	Action Needed
2022 ANNUAL SURVEY	Continue	Open	=	67%	
2022 FISCAL SURVEY	Incomplete	Open	=	100%	🔰 <u>Stats Edits</u>
2022 MEDICARE COST REPORT SURVEY	New	Open	=	0%	
2022 PERSONNEL SURVEY	Incomplete	Open	=	100%	🔰 <u>Stats Edits</u>
2022 UNCOMPENSATED HEALTH CARE PLAN	Ready to Submit	Open	-	100%	Lange Submit Survey

Authorized Users for Selected Hospital:										
	Please take a moment to review your hospital's list of users authorized to access the WHAIC secure Survey Site. Should any of the names listed no longer require access to the Survey or if changes need to be made, please contact whainfocenter@wha.org, as it is the hospital's responsibility to notify WHAIC with any staff updates or corrections.									be made,
First Name Last Name Title Email Survey Role Annual Fiscal System Medicare Uncompensated Personnel										
No records to display.	√o records to display.									

Extensions

Filing an extension

Select a Hospital	Sort By ID	Year		
000 - Wisconsin Hospital A	Association (Madison)	▼ 2022	. *	
Hospital Survey Grid:				
Survey Name		Request Extension		
2022 ANNUAL SURVEY		1		
2022 FISCAL SURVEY				
2022 MEDICARE COST REPOR	T SURVEY	1		
2022 PERSONNEL SURVEY		1		
2022 UNCOMPENSATED HEAI	LTH CARE PLAN	1		

- A. Find hospital and correct year
- B. Click Extensions
- C. Click on the paper and pencil icon under "Request Extension.

Extensions

Filing an extension

2022 MEDICARE COST REPORT SURVEY Please Specify Reason for Extension						
Reason:	Hospital/Surgery Center Strike					
Comment:						
	Save Cancel					

A. Choose a reason and provide comments for why you are filing.
B. Click Save
C. If the extension request is approved, the user will receive an email and there will be a green checkmark by the survey name.



Survey Submission

3-Digit ID

The unique 3-digit identification number assigned to each facility by WHAIC.

You will notice this ID in the Select a Hospital dropdown. Please include this number in the subject line when contacting WHAIC.



079 - Froedtert Hospital -- (Milwaukee), FY End: 06/30

Hospital Survey Grid:	
Survey Name	Enter/View Survey
2021 ANNUAL SURVEY	Continue
2021 FISCAL SURVEY	New
2021 MEDICARE COST REPORT SURVEY	New
2021 PERSONNEL SURVEY	New
2021 UNCOMPENSATED HEALTH CARE PLAN	New

000 - Wisconsin Hospital Association -- (Madison), FY End: 12/31

Hospital Survey Grid:	
Survey Name	Enter/View Survey
2020 ANNUAL SURVEY	View Only
2020 FISCAL SURVEY	View Only
2020 MEDICARE COST REPORT SURVEY	View Only
2020 PERSONNEL SURVEY	Ready to Submit
2020 UNCOMPENSATED HEALTH CARE PLAN	View Only

Survey Submission

Survey Name	Enter/View Survey	Status	Print PDF	Progress	Action Needed
2021 ANNUAL SURVEY	Continue	Open	=	49%	
2021 FISCAL SURVEY	New	Open	-	0%	
2021 MEDICARE COST REPORT SURVEY	New	Open	-	0%	
2021 PERSONNEL SURVEY	New	Open 🛛	II. HOSPITAI	INFORMATION	
2021 UNCOMPENSATED HEALTH CARE PLAN	New	Open	AND CLASS	FICATION (33%)	
e Service is provided in or by the hospital in a DISTI	NCT AND SEPARATE U	Description	IX. OTHER (1		be provided for inpa
units.					
Service is provided in or by the hospital but NOT II Service is provided by the hospitals Health Care S					
Service IS NOT MAINTAINED by the hospital but i hospital or provider, including networks and joint v	s available, in the hospit		ty, through a FORI	MAL CONTRACTUAL	arrangement with an
noopital of provider, including networks and joint v	or through a formal cont	ractual arrangemer	nt with another hos	spital or provider.	
SERVICE NOT AVAILABLE either by the hospital	-				
SERVICE NOT AVAILABLE either by the hospital of		Description			
	-	<u>Description</u> R THAN THE MAIN	N HOSPITAL BUIL	DING AND IS BILLED	UNDER THE MEDI



Survey Submission

WR	INFORMATION CENTER	Welcome: hs0708. Portal Home
Select Facility:	Facility Reports Administrator Prefilled Survey Report 000 - Wisconsin Hospital Association (Madison) 2021	
	Copyright © 2003 - 2022, WHA Information Center. All Rights Reserved.	

There is now a Prefilled Survey Report to view which fields are already completed on the survey





Survey Layout:

- Navigational Tree Control
- Percentage of each section completed
- Percentage of each subsection of questions completed
- Display is the same for all survey data types

Survey Submission



Survey Submission

Each question shows additional details by clicking on the line number.

4	<u>248.</u> Core MPI databa	se with admission/disc	charge/trans	ter
		O Partially Implemented		O Not at All

E Question 248	x
Core MPI database with admission/discharge/transfer	
2021 Answer: Fully Implemented	



- After completing *each page* of the survey, click Save. It does **not** auto-save.
- Clicking Save will ask if you want to run Validation checks (Edits) now
 - Yes will run the Validation checks
 - No will run the Validation checks at the end of the entire survey







[37 - 50] (100%)



ICU/CCU [37 - 50] (100%)

Red = Hard Edit Gold = Soft Edit Purple = Stat Edit **Hard Edit** – Mathematical or logical error: Edit that must be fixed to submit survey (e.g., fiscal survey line 1 + line 4 must equal line 5).

Soft Edit – Possible error; values imply an unusual situation: Edit that must be verified to submit survey. (e.g., annual survey – line 160 – Admissions are more than 3% higher/lower than inpatient days in Section III. Are you sure?).

Stats (Statistical) Edits – Possible error; values are substantially different than reported in the previous survey. Edits run after hard and soft edits are addressed. If value is 30% more or less than submitted in the previous year, an edit will appear. (e.g., if total gross revenue is \$1.0 million for FY 2022 and \$1.3 million for FY 2023, an edit will appear).

2020 FISCAL SURVEY : Wisconsin Hospital Association, Madison, 53725.

I. HOME		i 📄
H. GENERAL INFORMATION (100%)	V. HOSPITAL INPATIENT UTILIZATION BY PAY SOURCE	
III. DETAIL OF PATIENT SERVICE REVENUE (100%)	Pay Source	
IV. BALANCE SHEET GENERAL FUNDS (100%)	Validation Checks :	
V. HOSPITAL INPATIENT UTILIZATION BY PAY SOURCE (100%)	There are no page-level errors. There are no hard edits.	
[109 - 118] (100%)	There are 2 stats edits.	
U. SUMMARY AND		

- Edits will appear at the top of the page
- The Navigational tree section changes color to purple
- Back on the home page, the Action Needed column will be red





Below is an example of hard edits that you may see at the top of the screen. In addition, the question number turns to red.

If you do not have any for that section, it will say "There are no pagelevel errors".

Validation Checks :--

Validation Rule 3379 Failed: The sum of line 199 full-time persons through line 234 full-time persons must equal line 235 full-time persons. Difference: 1

Validation Rule 3380 Failed: The sum of line 199 part-time persons through line 234 part-time persons must equal line 235 part-time persons. Difference: 217

Validation Rule 3604 Failed: Response required for line(s): 199 Part Time Total No. of Persons (less than 36 Hr/Wk)



More edit details can be found by clicking on the question number.





ospital Survey Grid:					
rvey Name	Enter/Vie	v Survey Status	Print PDF	Progress	Action Needed
20 ANNUAL SURVEY	Incom	<u>plete</u> Open	=		💔 <u>Stats Edits</u>
20 FISCAL SURVEY	Incom	<u>plete</u> Open	=		in a stra
20 MEDICARE COST REPORT SURVEY	View	Only Closed <u>Reopen</u>	=		U Stats Edits
20 PERSONNEL SURVEY	Incom	plete Open	=		🖕 Submitted
20 UNCOMPENSATED HEALTH CARE PLAN	View	Only Closed <u>Reopen</u>	-		U Stats Edits
WHAIC Survey					Submitted
Wisconsin Hospital Association			Mako	Changes	
Wisconsin Hospital Association Madison, 53725	2020 FISCAL SURVEY		Make	Changes	Print Close Window
Wisconsin Hospital Association Madison, 53725			Make	Changes	
Wisconsin Hospital Association Madison, 53725 Statistical Alert(s) : Question 112: All other pay sources Current Year Value: 3,239 Previous Year Value: 39 Difference: 3,200	s: (B1) Number of Newborns**			Changes	
Wisconsin Hospital Association Madison, 53725 Statistical Alert(s) : Question 112: All other pay sources Current Year Value: 3,239 Previous Year Value: 39	s: (B1) Number of Newborns**	submitted value(s) is/are		Changes	

I have reviewed this statistical alert and have determined that the submitted value(s) is/are accurate.

I Agree

Wisconsin Hospital Association Madison, 53725

2020 FISCAL SURVEY

Make Changes

Print Clos

Close Window



	ter/View Survey	Status	Print PDF	Progress	Action Needed
	<u>Only</u>	Closed <u>Reopen</u>	=	100%	🖕 Submitted
Not done yet!	<u>uly</u>	Closed <u>Reopen</u>	=	100%	🖕 Submitted
,,	unly	Closed <u>Reopen</u>	=	100%	🖕 Submitted
	<u>y to Submit</u>	Open	=	100%	submit Survey
	<u>View Only</u>	Closed <u>Reopen</u>	=	100%	🖕 Submitted



Completed Submissions:

- ✓ Progress is 100%
- All surveys have a thumbs up and say Submitted.
- ✓ The final column header says Complete in green.

Final Steps of Submission Process





Affirmation & Schedule C

1. Click on Data Deliverables



2. Click on Survey Affirmations and Schedule C

2



		Data Deliverables Home Welcome sstaudenmayer8! [Port				Welcome sstaudenmayer8! [Portal Home]
Home	File Downloads	File Admin	Provider Based Locations	Rate Increases	Data Affirmations	Survey Affirmations & Schedule C

Welcome to the WHA Information Center Data Deliverables site. Posted files will remain online for 30 days.

**Effective with Q2 2021, profile and validation reports are no longer encrypted, and therefore do not require 7-Zip. We rely on hospitals to implement their own best practices and follow HIPAA and other Security Standards. Please be sure to download your reports and save there to your own secured system for a rolling 5 quarters of data to accurately validate and trend the history of reporting.



You will access your affirmation by clicking links under the Select column. For more information - click Definitions and Frequently Asked Questions.

Survey Affirmations a	and Se	chedule C Definitions and Frequently	Definitions and Frequently Asked Questions					Filter for Year:	
Select	ID	Facility	Year	FYE	Submitted	Approved By	Sche	dule C	
Complete Affirmation	0	Wisconsin Hospital Association (Madison)	2020	12/31	No	test	No	Upload	
Download	001	Amery Key, Medical Center (Amery)	2020	12/31		-	No	Upload	
Download	002	Aspirus Langlade Hospital (Antigo)	2020	06/30			No	Upload	

Instructions for Survey Affirmations and Schedule C Table

- Four columns are sortable: ID, Facility, Submitted, Schedule C
- Select has three possible values:
 - **Complete Affirmation** means that all required surveys have been submitted. Click the link to open the affirmation for submission.
 - **Surveys Incomplete** means that not all required surveys have been submitted. Nothing can be done with this facility, except uploading Schedule C.
 - Download means the affirmation has already been submitted. The affirmation can be downloaded but no further changes can be made.
- The Schedule C column has the values:
 - Yes or No, depending on whether the MCR Schedule C has been uploaded.
 - o Click Yes to view the most recent Schedule C upload.
 - Upload-prompts the user to upload the Schedule C. Upload may be visible even after a file has been uploaded. It will be available, and changes can be made until the affirmation has been submitted. After that point, the record is considered locked.
- The **Year** column defaults to the current year but can be changed to view affirmations from previous years.



Affirmation Summary Data FY Summary Report Action Edits Sign & Submit Affirmation Download / Reopen Surveys Cancel

2020 Survey Affirmation

ey Summary Data

000-Wisconsin Hospital Association (Madison)

According to the Department of Health Services (DHS) 120.11, hospitals must adhere to standard data verification, review, and comment procedures. This must occur before the data is signed off on via the affirmation statement.

Portions of the Annual and/or Fiscal survey data is publicly available on the WHAIC website in various <u>publications</u>, custom reports, and <u>PricePoint</u> to display Payer Mix details for various payers as well as Charity/Other Uncompensated care. For more information and validation of this data, see the Preliminary Fiscal Year Summary Report on the left toolboar.

Review the Summary Data in the charts and table below for accuracy. Line items listed in red indicate a significant variation of 30% or greater from the previous years reporting. *Review these changes carefully as they are often the focus of public interest. If changes are required for the current year, use the toolbar on the left to reopen the appropriate survey and make a necessary corrections. If no corrections to the figures below are required, but you choose to provide a comment, you go so prior to submitting your electronic affirmation.

Start on Affirmation Survey Data. The links will turn green when on the active page.



	Current Year	Previous Year	Percent Change
Gross Patient Revenue	\$120,702,741	\$120,702,741	0.0%
Less Deductions	\$59,343,330	\$59,343,330	0.0%
Net Patient Revenue	\$81,359,411	\$81,359,411	0.0%
Plus Other Operating Revenue	\$1,202,150	\$1,202,150	0.0%
Total Revenue	\$82,581,581	\$82,581,581	0.0%
Less Expenses	\$81,533,214	\$81,533,214	0.0%
Operating Margin	\$1,028,347	\$1,028,347	0.0%
Operating Margin %	1.6%	1.6%	0.0%
Non-Operating (Gains/Losses)	\$1,073,081	\$1,073,081	0.0%
Net Income (Total Margin)	\$2,101,428	\$2,101,428	0.0%
Total Margin %	3.3%	3.3%	0.0%

	Current Year	Previous Year	Percent Change
			-
Bad Debt	\$2,301,601	\$2,301,601	0.0%
Charity Care	\$1,221,881	\$1,221,881	0.0%
Inpatient Discharges	1,138	1,138	0.0%
Total Outpatient Visits	113,870	113,870	0.0%
Total FTEs	338.0	313.4	7.8%
Total Beds	18	18	0.0%

*Fields highlighted in red indicate 30% or more variance from last year.

May also advance sections by clicking next_

Next

2020 Survey Affirmation

Affirmation Summary Data

Download / Reopen Surveys

FY Summary Report

Action Edits

Cancel

000-Wisconsin Hospital Association (Madison)

This document represents a compilation of what will be displayed in the Guide to Wisconsin Hospitals and is produced for your review prior to publication. WHAIC encourages you to review this information carefully for accuracy. Once the data is processed and published on the WHAIC website any egregious errors or misrepresented data cannot be adjusted. Sign & Submit Affirmation This is your last opportunity to validate the data and make any corrections.

> This FY Summary Report provides detailed information about your hospital, including (as applicable) general medical-surgical, long-term acute-care, psychiatric, alcohol and other drug abuse, and rehabilitation. The information is drawn from responses to the Annual Survey of Hospitals, the Hospital Fiscal Survey, and the Personnel Survey. Tables present selected measures of utilization, service, staffing and finance. Once the data is published in the Guide, comparison data for hospitals of the same type, in the same analysis area, and for the same patient volume group will be displayed.

To make any corrections, re-open the applicable survey, make corrections and resubmit (including going through the edit process). This will prompt your reports to refresh. Contact WHAIC staff if you have questions.



The FY Summary Report is a preview of the 3-page document that will be published in The Guide to Wisconsin Hospitals.

Action edits must have an explanation provided for the edit. If the edit brings attention to an error, surveys should be reopened and corrected before signing off on the data.

Affirmation Summary Data FY Summary Report Action Edits Sign & Submit Affirmation Download / Reopen Surveys	2020 Survey Affirmation 000-Wisconsin Hospital Association (Madison) The following action edits were marked as accurate at the completion of your survey. An explanation and/or reasoning is required in the space provided below for each questionable Action Edit in order to complete submission of the electronic affirmation statement. If you would like to review the Action Edits in the survey and/or make any necessary changes, see the left tool bar "Download/Reopen Surveys". If changes are needed, the survey must be reopened. Once changes are made you will be required to go through the edit process and resubmit the survey
Cancel	in order to regenerate a new Affirmation Statement. Question Survey 2020 2019 % Change 2018 Trend
	235 - TOTAL hospital personnel (add lines 199-234) ANNUAL 2,765 1,765 57% 1,939 - Part Time Total No. of P-T hours
	Enter Explanation:
	113 - TOTALS - (B1) Number of Newborns FISCAL 3,293 93 3441% 120
	Enter Explanation:
	Next



- Surveys can be reopened in two ways
 - from the Download/Reopen page of the Affirmation or
 - from the Survey Application
- Note: Once the Affirmation is submitted, surveys must be reopened by the WHAIC staff and the Affirmation will need to be resubmitted after going through the Edits again.

Affirmation Summary Data	2020 Survey Affirmation	000-Wisconsin Hospital Association (Madison)
FY Summary Report Action Edits	This section is optional. You may download a printable PDF of this affirmation or any survey: Survey Affirmation	n Statement Download
Sign & Submit Affirmation <u>Download / Reopen Surveys</u> Cancel	If survey data needs to be changed, you can reopen the desired survey(s) by clicking the You can then make the changes at the Survey site. Reopening will close and reset this a Annual Survey Only O Fiscal Survey Only O Annual and Fiscal Surveys O A	
	Reopen the survey(s) and close this form	

00 - Wisconsin Hospital Association (Madison), FY End: 12/31 Hospital Survey Grid:	Status Open	<u>Survey How-To</u>				
Survey Name	Enter/View Survey		Progress	Action Needed		
2019 ANNUAL SURVEY	Continue	Open	4%			
2019 FISCAL SURVEY	New		0%			
2019 MEDICARE COST REPORT SURVEY	New	Open	0%			
2019 PERSONNEL SURVEY	<u>View Only</u>	Classed Brown	100%	🖕 Submitted		
2019 UNCOMPENSATED HEALTH CARE PLAN	New	Closed <u>Reopen</u>	0%			
	·	Open				



Affirmations & Schedule C

Home	File Downloads	File Administration	Provide	r Based Locations	Data Affirmations	Survey Affirmations and Schedule C
FYE Sumn Action Edit <u>Sign & Su</u>	Summary Data nary Report s <u>bmit Affirmation</u> / Reopen Surveys	2018 Survey Affirmation The electronic signature on th data as presented from the sur • Affirmation Summary D • FYE Summary Report • Any Applicable Action E	rveys subr ata			or, or designee have reviewed the following leton, Inc. in Appleton.
Cancel		This is a legally binding equival I HEREBY ATTEST, that I or m submitted to WHA Information C Provide e-signature for the Ele	y de ente	administrat The electro has been re	or, or designe nic signature a	is provided by the CEO, e. attests that the data erified internally by the
		Suzanne Staudenmayer Name of person submitting the Provide additional comments as		electronica The name of	•	ir behalf. submitting the
		Submit Survey Affirmation	sta 🗸	based on p Additional	ortal login cre comments car	nt and will populate dentials. In be provided to explain In the Action Edits page.



Affirmations & Schedule C





From this screen, you can also upload your Schedule C. Click Upload.

Remember we need a copy of your Schedule C only, not your entire cost report.



			Survey Affirmations and Schedule C									Welcome hs0708! [Portal Home]			
Home	File D	ownl	oads	File Admin	Provider Based Locations	Rate Increases		; [Data Affirmations Sur		rvey Affirmations & Schedule C				
Survey Affirmations and Schedule C Definitions and Frequently Asked Questions Filt									er for Yea	r: 2022 🗸					
Selec	ct	ID			Facility		Year	FYE	Submitted	Approved By	Sche	dule C	Validated		
Complete Af	ffirmation	332	Froedtert Community Hospital - Oak Creek (Oak Creek)				2022	06/30	No						
Complete Af	ffirmation	333	Froedtert Community Hospital - Mequon (Mequon)				2022	06/30	No						
Downlo	oad	334	ProHealth Care Waukesha Memorial Hospital - Mukwonago (Mukwonago)			2022	09/30	5/8/2023	Thomas W. Johnson						
Downlo	oad	335	Marshfield Medical Center-River Region at Stevens Point (Stevens Point)			2022	12/31	6/7/2023	Colleen Chisnell	Yes					
Downlo	oad	336	Granite Hills	s Hospital (West A	Allis)		2022	12/31	7/13/2023	Keith Degner	No	Upload			
Complete Af	ffirmation	337	Milwaukee F	Rehabilitation Ho	spital, LLC (Milwaukee)		2022	03/31	No		Yes	Upload			
Complete Af	ffirmation	338	ThedaCare	Medical Center C	Orthopedics, Spine and Pain (Appletor	n)	2022	12/31	No						
Complete Af	ffirmation	339	Froedtert Bl	luemound Rehabi	ilitation Hospital (Wauwatosa)		2022	06/30	No						
Complete Af	ffirmation	340	Mental Heal	Ith Emergency Ce	enter (Milwaukee)		2022	12/31	No						
1 2 3 4 5 6 7 8 9															



Provider CCN: 52-1350 Title XVIII Charges	To (l: 07/01/2021 06/30/2022 spital	bate/Ti	et C me Prepa 022 6:03 Cost	red: pm		
Cost Center Description		Inpatient	Charges Outpatient	+ col. 7)	Cost or Other Ratio	TEFRA Inpatient Ratio	
		6.00	7.00	8.00	9.00	10.00	
INPATIENT ROUTINE SERVICE COST CENT	ERS						
30.00 03000 ADULTS & PEDIATRICS		5,082,688		5,082,688			30.00
31.00 03100 INTENSIVE CARE UNIT		0		0	4 1		31.00
32.00 03200 CORONARY CARE UNIT		0					32.00
33.00 03300 BURN INTENSIVE CARE UNIT		0					33.00
34.00 03400 SURGICAL INTENSIVE CARE UNIT		4 373 669		4 333 666	3 1		34.00
40.00 04000 SUBPROVIDER - IPF		4,272,069		4,272,069	3		40.00
41.00 04100 SUBPROVIDER - IRF		9			3 1		1.00
42.00 04200 SUBPROVIDER		227.042		227.042	1 1		42.00 43.00
43.00 04300 NURSERY		227,043		227,043			
44.00 04400 SKILLED NURSING FACILITY 45.00 04500 NURSING FACILITY		2			3 1		44.00
		2			3 1		45.00 46.00
46.00 04600 OTHER LONG TERM CARE ANCILLARY SERVICE COST CENTERS		<u>v</u>			11		10.00
50.00 05000 OPERATING ROOM		1,572,444	7,939,213	9,511,657	0.377596	0.000000 5	50.00
51.00 05100 RECOVERY ROOM		1,3/2,444	7,333,213	5,511,057	0.000000		51.00
52.00 05200 DELIVERY ROOM & LABOR ROOM				604,728			52.00
53.00 05300 ANESTHESIOLOGY	514,268 192,366	90,460 _669,939			0.000000		
DARAL CY-L OSTI		51.4	3 520	2 9 90	58	-9000	00
Las Wein Stan Mer. Mr.				No. March		The second se	
111.00 ISLEF ACQUISITION	ч	0	0		11	1.00	
113.00 11300 INTEREST EXPENSE					11	3.00	
114.00 11400 UTILIZATION REVIEW-SNF					11	4.00	
115.00 11500 AMBULATORY SURGICAL CENTER (D	.P.)	0	0	0			5.00
116.00 11600 HOSPICE	1	0	0	0			6.00
200.00 Subtotal (see instructions)		19,030,522	76,394,272	95,424,794			0.00
201.00 Less Observation Beds							1.00
202.00 Total (see instructions)	I	19,030,522	76,394,272	95,424,794	I I	20	2.00

Future Planned Improvements/Considerations

- Rewriting the Survey application.
- Single sign-on process/multi-factor authentication.
- Combining the Personnel survey with the Annual survey to reduce redundancy of questions and number of surveys.
- Combining the Uncompensated survey with the Fiscal survey.
- In-person training due to the scope of changes from the Survey rewrite project.
- Seeking feedback from new and established users.





Any Questions?



Contact Information

You can find more information online at:



Thank You!





www.whainfocenter.com

whainfocenter@wha.org

hscambler@wha.org

