

WHAIC Survey Updates

Suzy Staudenmayer

December 2021

HOLIDAY HOURS

December 24 – Close at noon

December 27 - CLOSED

December 31 – Close at noon

January 3 – CLOSED

*The WHA Information Center
wishes you a safe and happy
holiday season!*



2021 Virtual Annual Survey Training

The training sessions were well attended with nearly 100 attendees between the two sessions. We'd like to extend our appreciation for those that were able to attend and contribute to the discussion. Another online session will be held in late February or early March for those submitting data in the spring. Further details are forthcoming.

A copy of the PowerPoint can be found on the Survey website under [Education and Training](#). We encourage you to explore the [survey website](#) for even more submission resources.

Summary of Survey Changes

Over the past few years, we've made a considerable number of improvements to the website, portal, survey app, manuals, and the submission process.

Some highlights of the past few years:

- **We went Green (paper reduction)**
 - Detailed online affirmation process and ability to upload schedule C
 - Efficiencies to the registration process
 - Including primary & secondary roles
 - Allow for Health System Survey registration
- **Updates to Annual and Fiscal Survey Manuals**
 - Consistent look and layout for both manuals
 - Removed obsolete questions
 - Added appendices (list of facilities, definitions, and change log)
- **Updated Website and Timelines**
 - User friendly navigation tiles
 - **NEW 2021:** Additional tiles added to Education & Training – “How-To Submit Surveys”
 - Combined and condensed due dates to make submissions more consistent
- **Updated Survey App Tool**
 - Updates to front page of application to make it more user friendly
 - Added helpful links to quickly access manual, website, and data deliverables

- Created message center
- Updated Hospital Survey Grid icons, column headers, and added FYE
- Updated list of authorized users that hospitals are responsible for monitoring
- *Submission Process Updates*
 - Color-coded questions and navigation tree to correspond with type of edit
 - Each question underlined with link to previous year's Q&A and edit details
 - Rounded numbers to a flexible ± 5 to reduce hard edits
 - Auto-calculated totals
 - **NEW 2021:** Prefill sections III and IV to reduce validation errors
 - **NEW 2021:** Social Determinants of Health questions in Annual Survey

Thank you for your willingness to adapt to these changes and allowing us the opportunity to work towards providing a more efficient survey data collection process.

On the Horizon for 2022

In 2022, we are continuing to improve the survey submission process and welcome your feedback.

We would like to extend a personal invitation to you and/or a member of your team to attend a focus group session on Thursday, January 13 from 10:00am – 11:30am. If you are interested in providing feedback regarding the current changes and potential future changes, contact whainfocenter@wha.org indicating your interest in participating.

During the focus group we will discuss the following:

- Internal and external validation reports
- Evaluating edits
- Training Videos
- Improvements to the FAQ

If you are unable to attend, but have ideas to share, please email us at whainfocenter@wha.org.



Upcoming Calendar Reminders

March - June FYE Standard Submission Deadline 12/21/21

March – June FYE Extended Submission Deadline (file online request by deadline) 1/31/22

July - September FYE Standard Submission Deadline 1/31/22

January – June FYE Medicare Cost Report Submission 1/31/22

March – June FYE Affirmation Deadline & January – June FYE Medicare Cost Report Schedule C Upload 2/15/22

Thank you for all you do to complete your surveys on time!