



Survey Updates



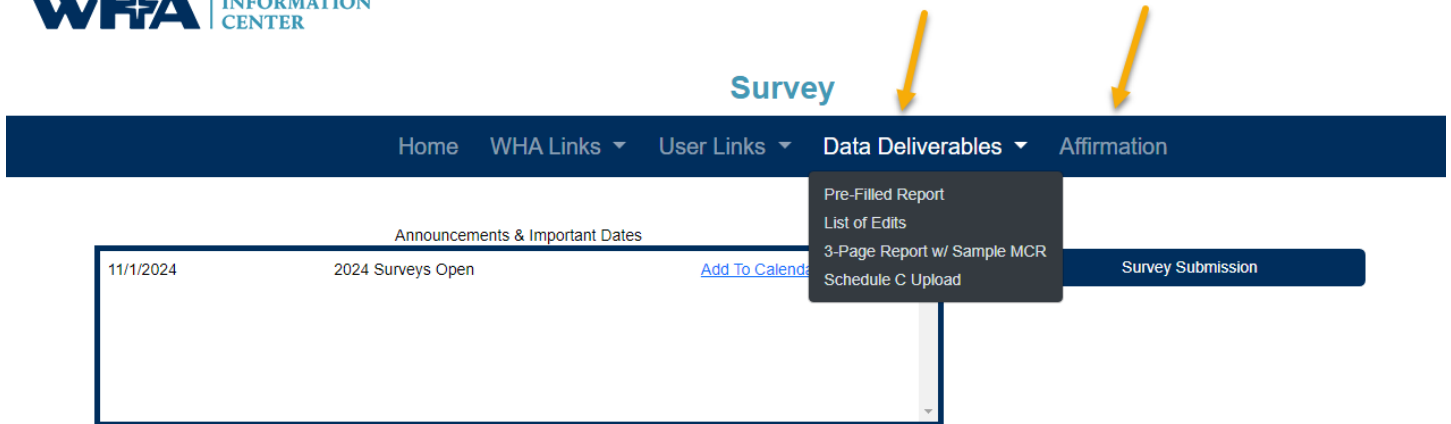
Exciting New Survey Application Release coming November 2024

Our team has been diligently working on a new Survey application that we're excited to share with you this Fall. Below are a few highlights of the forthcoming changes. In addition to the new look, there are notable changes to the survey questions. As an added bonus, the Personnel survey will be merged with the Annual survey to reduce the number of surveys you will need to submit.

Below are a few highlights we'd like to share to encourage you to come to the Fall training session!

Toolbar Update with Efficiencies

The new Survey application toolbar has everything on it, rather than having to switch between the application and Data Deliverables. For example, you will be able to upload the Schedule C and review the Affirmation all in one place. More information to come during the annual training in October.



Roles Document Update

Changes are coming to the Survey Roles. We are eliminating the Secondary users and pushing those to the Primary contact role. There will be two roles: Primary and User. Our objective is to create efficiencies within the survey process. All users will have access to all surveys and the Primary contact will still be responsible for making sure all surveys are completed on time. More information to come during the annual training in October.

New Single Sign-On Coming Soon

The WHA Information Center (WHAIC) has been gradually launching single sign-on (SSO) functionality for each of our data collection tools. This November, we will be launching the SSO functionality to the Survey Data Submission site, enabling all WHA and WHAIC users to have just one login for all our products and services. The SSO process will streamline the data submitter and user experience as well as those that enter data into the secured portals. This is relatively common in most organizations today, sometimes referred to as Duo Authentication, Microsoft Authentication, Multi-factor authentication or MFA, etc. This change will occur with the Survey release this November at which point existing users will receive a link to the new survey application via email, more information to follow! This change, like many other secure web applications, are self-explanatory, but we will walk you through the process during our annual training event in October.

Save the Date for the 2024 Annual Training!

Save the Date for the upcoming WHAIC Fall Conference and Annual Training. This year we are hosting a full-day conference with Survey training in the afternoon. Mark your calendars for **Thursday, October 24th, 2024**. The new Survey application, enhancements and efficiencies will be highlighted. Scan the QR code below to learn more and register.

For those of you new to survey submission, each facility is responsible for compliance with survey data submission. All Wisconsin Medicare certified hospitals, including psychiatric hospitals, are required to report survey data to the Wisconsin Hospital Association Information Center (WHAIC) annually, based on their Fiscal Year End. WHAIC collects data pursuant to [Chapter 153](#) of the State Statutes and subject to all terms and conditions as described in ss. [DHS 120](#).

SAVE THE DATE SAVE THE DATE

WHA | INFORMATION CENTER
FALL CONFERENCE & ANNUAL TRAINING
October 24, 2024

Double Tree by Hilton East Madison | 9 a.m.-3 p.m. | Cost: Free (Lunch Included)



Survey Reminders and Tips!

Personnel/Workforce:

When counting Personnel, the last week of September should be used. This will ensure that there is uniform reporting from the hospitals.

Medicare Cost Reports (MCR):

Please be sure to complete your Medicare Cost Report (MCR) on time and provide an uploaded copy of your Schedule C. If you need to file for an extension, you may do so online in the survey app. Worksheet/Schedule C due dates are allowed to match CMS due dates. If given a CMS extension, please inform WHAIC **as soon as possible** via email. If you have questions about MCR reporting, see [CMS.gov](https://www.cms.gov).

The Fiscal Year 2023 calendar:

You may download a copy of it [here](#).

Survey training is available upon request, please do not hesitate to contact me, Heather Scambler, at hscambler@wha.org

Thank you for your support and all that you do to submit accurate and timely data.

