



Survey Updates



Please note the modifications to the survey annual training dates

Thank you to those that completed the online survey regarding training preferences. Based on those results, registration is now open for the upcoming WHAIC Annual Survey Training sessions. The new Survey application, enhancements and efficiencies will be highlighted. We have 3 options to choose from:

- One **in-person** session will be at the WHA office in Fitchburg.
 - Tuesday, October 22nd from 9:00am-11:30am
- Two **virtual** sessions.
 - Tuesday, October 29th from 9:00am-11:30am
 - Wednesday, October 30th from 1:00pm-3:30pm

Please visit the [WHA website](#) for additional details and to register. Search for the appropriate date and select the event.

For those of you new to the survey submission process, each facility is responsible for compliance with survey data submission. All Wisconsin Medicare certified hospitals, including psychiatric hospitals, are required to report survey data to the Wisconsin Hospital Association Information Center (WHAIC) annually, based on their fiscal year end. WHAIC collects data pursuant to [Chapter 153](#) of the state statutes and subject to all terms and conditions as described in ss. [DHS 120](#).

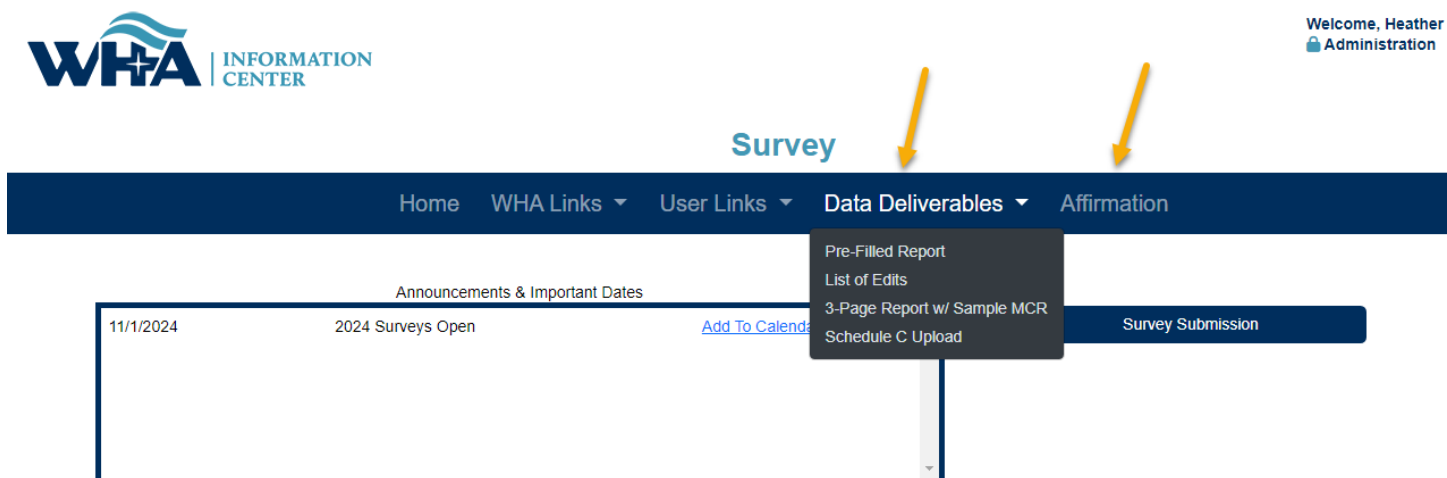
Exciting New Survey Application Release coming November 2024

Our team has been diligently working on a new Survey application that we're excited to share with you this Fall. Below are a few highlights of the forthcoming changes. In addition to the new look, there are notable changes to the survey questions. As an added bonus, the Personnel survey will be merged with the Annual survey to reduce the number of surveys you will need to submit.

Below are a few highlights we'd like to share to encourage you to come to the Fall training session!

Toolbar Update with Efficiencies

The new Survey application toolbar has everything on it, rather than having to switch between the application and Data Deliverables. For example, you will be able to upload the Schedule C and review the Affirmation all in one place. More information to come during the annual training in October.



Update to Survey Roles

We are updating the Survey Roles to improve efficiency. The Secondary user role will be eliminated, and responsibilities will be shifted to the Primary contact role. Moving forward, there will be only two roles: Primary and User. All users will have access to every survey, and the Primary contact will remain responsible for ensuring all surveys are completed and submitted on time.

Please review your current users before November 1. Our goal is to transition and move users who are current to the new Single Sign-on process and Primary role. Additional details will be provided during the annual training in October.

New Single Sign-On Coming Soon

The WHA Information Center (WHAIC) has been gradually launching single sign-on (SSO) functionality over the past 12 months for each of our data collection tools. This November, we will be launching the SSO

functionality to the Survey Data Submission site, enabling all WHA and WHAIC users to have just one login for most of our products and services. The SSO process will streamline the data submitter and user experience as well as those who enter data into the secured portals. This is relatively common in most organizations today, sometimes referred to as Duo Authentication, Microsoft Authentication, Multi-factor authentication or MFA, etc. This change will occur with the Survey release this November at which point existing users will receive a link to the new survey application via email. More information to follow! This change, like many other secure web applications, is self-explanatory, but we will walk you through the process during our annual training event in October.

Survey Reminders and Tips

Fiscal Year End Changes:

If your facility has a fiscal year end change, 12 months of data is still required for data submission, even if this means reporting a few months of the previous year's data or extrapolating the data. This will ensure that there is uniform reporting from the hospitals.

Survey training is available upon request, please do not hesitate to contact me, Heather Scambler, at hscambler@wha.org

Thank you for your support and all that you do to submit accurate and timely data.

