2021 WIpop Payer Updates

The WHA Information Center is focusing our 2021 reporting improvements and initiatives on the payer mapping, redundancy, and confusion. There is also a **Payer Update in Appendix 7.3** for full reference on changes made on the codes we eliminated or combined with other codes.

To support these changes, we are introducing a new concept of file alerts. At the bottom of your batch submission response email, you will notice an alert section.

> "The following alerts were detected in this batch. Alerts are mapping conditions that should be reviewed and updated if appropriate. A high percentage of records with alerts may indicate a problem."

Please do not panic if you see a substantial amount of file alerts – it is to be expected as we work towards a cleaner consistent mapping scheme.

Highlights and summary of changes:
• MED and T18 – combined to MED-09 = Medicare, Medicare Advantage, Medicare Part A, B, C - all Medicare patients.
• OTH 21 and OTH 31 – combined to OTH-21 = self-insured/TPA and benefit plan administration (BPA) or private employer funded insurance.
• CHA 03 and OTH 55 – combined to CHA 03 = current and former military (insurance) benefits regardless of who is managing contract.
• OTH 54, 59 & 71 – combined to OTH 54 = free/subsidized government programs, nonprofit organizations, health departments, and grant/research funds.
• OTH 99 and 98 – combined to OTH 99 = TPL, MVA, state funded crime victim or safe funds, and some other unknown payers that are not related to commercial, private, or other forms identified in the mapping table. From auto insurance to crime victim claims.

    ➕ *Facilities are ==no longer required to identify the Plan PayTypes: 01 – FFS and 02 - HMO/PPO== for Medicare, Medicaid or BadgerCare. Please* **report all payers using one option PayType = 09**

To support these changes, there are **three (3) big areas to watch for as you submit the 2021 data:**

1) **Batch File Email Alerts** (Alerts are mapping conditions that should be reviewed and updated as needed) contain an alert section at the bottom identifying how many records contained specific alerts.
2) **WIpop Batch files** will contain an **Alert Records** section for each Patient Type on the far right of the screen.
3) **WIpop Edit screen** alerts encouraging editors to review the file and mapping and make the necessary corrections.

Throughout the year we will encourage you to update records with the correct mapping and share our internal reports and audits to encourage change before the real edits take place in Q12022.

With Q12021 due date fast approaching, we have provided a review of what you can expect to see.

1) **Batch File Alerts (**Alerts are mapping conditions that should be reviewed and updated as needed)

Subject: [External]000 2021Q1 WIpop Test: Batch Uploaded - Review Your Batch File Now

Batch submitted to WIpop Test on Mar 20 2021 7:27AM has been successfully uploaded.

Invalid records need to be corrected as soon as possible to complete the data submission requirements. If your file does not contain invalid records, we encourage you to run a summary profile report available in real-time in WIpop, to review the accuracy of your submission before the close of the quarter.
To validate and complete your batch submission, go to https://portal.whainfocenter.com, logon to WIpop and select your facility, then click [Go To Batch Review]. From the Batch Review page click [View] on this batch to see a list of invalid records.

Batch file **email receipts are sent to the data submitter and the primary contact only.** If others in your organization rely on this information to correct edits, run reports, or validate data, please forward accordingly.

Batch #:	307154
File Name:	test837.txt
Submitted By:	Jim Cahoy
For Facility:	000 -
For Quarter:	1 2021
Total Records:	4077
Valid Records:	3467
Invalid Records:	610
Inpatient Valid:	158
Inpatient Invalid:	5
Outpatient Surgery Valid:	268
Outpatient Surgery Invalid:	8

The following alerts were detected in this batch. Alerts are mapping conditions that should be reviewed and updated if appropriate. A high percentage of records with alerts may indicate a problem.

Alert	Count	% of batch
A010-Race is Declined	10	0%
A020-Ethnicity is Declined	21	0%
A060-Unknown or Other Primary Payor	70	1%
A065-Primary payor code will expire 12/31/2021. Edits will occur in Q1 2022.	1809	44%
A067-Primary and Secondary Payors are the same	3	0%
A075-Secondary payor code will expire 12/31/2021. Edits will occur in Q1 2022.	473	11%
A080-Over 65 non-Medicare	123	3%

2) WIpop Batch File Alerts: Alert counts at the right

BATCH #: 209078 (Uploaded 3/12/2021)	Patient Type	Total Records	Valid Records	Invalid Records			Available Options	Alert Records
	Inpatient	1	0	1	View	Add	Delete	1
Delete Entire Batch	Outpatient Surgery	1	0	1	View	Add	Delete	1

3) Payer alerts in the edit screen: 2021 Payer Code changes are intended to be made gradually. We do not expect hospitals and ASCs to reprogram all encounters with affected payer code changes immediately. Alerts have been programmed to allow facilities a year to remap, reassign or make the necessary mapping assignments.

Expected Source of Payment ID/Type: `T18` 🔔

Secondary Source of Payment ID/Type: [   ]

Insurance Certificate Number: `CERTNUM2`

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Alert A065: Primary payor code will expire 12/31/2021. Edits will occur in Q1 2022. Please see Appendix 7.3 to correct mapping.

Thank you for your time and attention, contact us at whainfocenter@wha.org if you have questions.