News and Highlights

- ***837 Claim File Conversion Project*** – *We finally made it!!*

Q118 – first quarter of 837 claims file format

([Data Submission Calendar](#))

We appreciate all the time, effort, and dedication you have put into this transition project and we look forward to continuing to work with you to assist with any file issues or unexpected edits you might encounter.

As the first quarter of data begins to roll in and the last few sites wrap up the final testing phase, we have been spending a considerable amount of time evaluating the data, updating the manual, reviewing edits and adjusting reports to help you meet the data submission expectations and serve you better.

**This has been a challenging quarter thus far! Even with all the testing, months of preparation and multiple meetings, most facilities are finding that they have one or more issues with the data and required an extension. Please be diligent and work through those issues as quickly as possible. **

837 Updates and Reminders

Rule Development:

WHAIC is a data collection association, and as such, it's been our policy to avoid advising facilities on rule structure in the file development phase. However, for purposes of clarity and transparency, WHAIC assigns place of service and patient types by revenue code in the revenue line item detail. It was brought to our attention that some facilities were having difficulty knowing when to populate the operating NPI field during file development. So, we want to offer some guidance on how hospitals should have developed outpatient surgery (OPS) rules.

Developing rules using the following logic allows WHAIC to pull the adjacent CPT code and procedure date out of the revenue line item detail.

> Outpatient surgery records should be submitted based on rules using revenue codes [036X, 0481, 049X and 0750](#) (*some exceptions apply to 0361) as defined in the WIpop Manual and 837 Companion Guide. In addition, the rule should clearly state when one of these codes are used for the outpatient surgery patients, the facility will automatically populate the operating NPI field. We recommend the use of revenue codes instead of CPT codes because CPT/HCPCS codes are subject to change and may impact your data and/or number of edits.

WIpop Report Updates:

There are several new (and old) reports available in WIpop that facilities should be running upon file submission to evaluate the data before the close of the quarter and the reports are posted to the portal.

Three new WIpop Reports:

- **Missing Months** – this report identifies the number of records submitted for each month of the quarter. The report only provides data for records with no edits. In other words, the batch does not have to be marked complete, but edits must be corrected for the record to be included in the report.
- **Payer Counts** – this report provides a breakdown and distribution of all payers among records submitted.
- **PBL Counts** – this report ***only applies to hospitals*** that have provider-based locations (PBL). The report identifies the number of records submitted for each PBL site for the current and previous quarter. Hospitals should use this report to identify if any PBL sites are missing records and notify WHAIC with PBL site changes.

As a reminder, we encourage facilities to maintain an electronic and/or hard copy of recent validation reports to use as reference while reviewing the quarterly data. Having historical data allows users to evaluate any major shifts in the current data versus what had been previously reported.

Introducing a NEW 837 File Development and Data Submission Tool!

We realize the new 837 data submission process has brought new challenges in supporting and generating an 837 file that complies with both the ANSI X12/ASC 5010 standards and the data submission requirements outlined by WHAIC. In our continued effort to help mitigate some of the complexities with the new data submission process and hopefully reduce some stress, we have a new mapping and translation software tool designed to assist in the continued testing and development of your 837 claims file. The 837 Data Submission tool is an interactive approach to testing your 837 files before uploading to the WIpop site.

To access the new 837 EDI file viewer and file validator tool, go to the Data Submitters Tab on our website and proceed to the new section of the website called **WIpop Support** (directly under the Appendix section of the Manual) once there, click on the **837 View Instructions** and then **837 Viewer** to download the software.

Again, this new approach and tool will help find any parsing errors **before** uploading to the WIpop test or live production site. As we become aware and familiar with other tools and programs available to assist you, we will make them available on the WIpop Support section of the website.

Edit Highlights and Adjustments:

During this first quarter of data submissions and testing we've learned some things about the assignment of our procedure codes and adjusted a few of the edits and rules. We encourage your questions, but please remember to provide your 3-digit facility ID, batch number and patient control number if it's a specific record.

- ⚜ Revenue code edits – do not change a revenue code to clear edits make sure the record belongs in the data. Example: professional fee revenue codes should be excluded, not reclassified to another code.
- ⚜ Add-on code edits – records reported without a principal procedure may end up with edits; evaluate the CPT codes against the claim or EMR to verify before adjusting the record.
- ⚜ OPS Revenue Code - 0361 will be assigned to OPS as long as it's the only revenue code on the record. Edits will occur if the record is missing the operating NPI, CPT code does not meet the criteria for principal procedure, or revenue line item detail does not have an attached CPT/HCPCS Code.
- ⚜ Other hospital outpatient (OHO) data - the 0361-revenue line **will not be used** to set the place of service **unless it's the only revenue line on the record**.
- ➢ **NPI Numbers may cause edits in the file:**
  - o Attending NPI - is required on inpatient and emergency department records.
  - o Operating NPI - is required on outpatient surgery records and inpatient when a surgical procedure is performed. *Over reporting NPI number will cause edits.*
  - o Rendering NPI – is NOT required, often synonymous with operating NPI on ASC 837P files.
  - o Referring NPI – is NOT Required, often confused with billing NPI.
  - o NPI Billing Provider – is required on all records. This is the facility billing NPI. Notify WHAIC if using a sub-part NPI number so we can update our Facility Table.

If you encounter an edit that you would like reviewed for accuracy, correctness or adjustment, feel free to email us to research and address it.

All facilities are encouraged to submit and review the quarterly discharge data as soon possible, even if you have an extension. Doing so will allow extra time to mitigate any issues or reduce edits with your IT/vendor and resolve any outstanding problems in the file submission.

All WIpop users, data submitters and editors should consult the online WIpop manual prior to reaching out to WHAIC staff. The online [WIpop Data Submission Manual](#) has a significant amount of information and should be utilized to research questions.

Tentative In-person Fall Training dates – Save the Date!

Friday, September 14	Rice Lake
Thursday, September 20	Madison
Friday, September 21	Madison
Friday, September 28	Green Bay
Friday, October 5	Pewaukee

Introducing Dave Grassl!

WHAIC is excited to welcome Dave Grassl to the team! Dave has worked in the technology field for the past 23 years. His most recent position(s) were with the State of Wisconsin in the Departments of Administration,

Public Instruction, and Elections Board. Dave has a Bachelor of Business degree in Information Analysis & Design from the University of Wisconsin Madison, and a Masters of Business from University of Wisconsin Oshkosh.

I asked Dave what he would like to share most about himself and he said, "I have three beautiful daughters, two dogs and a wife of 25 years. I enjoy playing the guitar and spending time with the family. I'm happy to be here at WHAIC and look forward to working with all of you one capacity or another."

Please help us welcome Dave! Any questions you might have directed to Jim Cahoy (who recently retired), you may direct them to Dave at dgrassl@wha.org .