



## WHA Continues to Ready for COVID-19 Possibilities

Get the latest update on how WHA is coordinating with state and federal policymakers and agencies to help hospital members know what's happening with COVID-19 preparedness. For more information or to follow the work WHA is doing to monitor the virus and situation as it unfolds see: [WHA News Letters/2020](#)

Ann Zenk, RN, BSN, MHA, WHA Vice President of Workforce and Clinical Practice, has been in consistent contact with the C-Suite executives to provide regular updates on the Coronavirus – COVID-19 and the efforts being made by WHA to keep hospitals abreast of the changing situation. In addition to the communications outlining WHA's efforts to provide timely information, Zenk also provided details on how the FDA, CDC and DHS are handling the situation and their strategies for offering guidance to health care providers.

WHA encourages you to share this information with others in your organization as pertinent. For more information, refer to the many resources that are available:

- [DHS Outbreaks](#) webpage and in the [CDC Weekly Report](#).
- [Healthcare Supply of Personal Protective Equipment](#)
- [Strategies for Optimizing the Supply of N95 Respirators](#)
- [Frequently Asked Questions about Personal Protective Equipment](#)

*On the National level, on February 27, 2020, CMS.gov posted a [new mInconnects](#), the official CMS news from the Medicare Learning Network, that included coding guidance on COVID-19. The Centers for Disease Control and Prevention's National Center for Health Statistics will implement a new ICD-10-CM diagnosis code for the 2019 Novel Coronavirus (COVID-19), effective with the next update on October 1. See the [announcement](#) and [interim coding guidance](#) for more information.*

## WIpop News!

### Hospital Services:

This notice is intended for hospitals that own and submit claims for ALL hospital services in off-campus (sister/parent) hospitals that are **not separately licensed and share the same Medicare number** as the main hospital.

**Purpose:** This policy has been established to ensure accuracy and consistency of reporting for all discharge data collected from off-campus hospitals and outpatient facilities that share the same Medicare number as the main hospital.



Inpatient and outpatient data are available for a wide range of uses including, but not limited to, research, publications, commercial health care operations, understanding market trends/market share analysis, policy decision making, and other consumer care purposes.

**Policy Statement:** In order to provide an all-encompassing representation of the discharge data, WHAIC requires all hospitals to report inpatient and outpatient hospital services, performed in off-campus locations **with an assigned service facility location identifier / provider-based identifier**.

*The value of the data increases when the user understands the type of services rendered and the service facility location in which those services were obtained.*

Additional communications will be forthcoming to hospitals with further instructions and details.

## Payers:

As with most fields on the 837 claims file format, our expectation is that the details in Wlpop match the details from the actual claim. Since the implementation of the 837 claims file format, the reporting of payers has consistently improved. However, some facilities have continued to pre-map, autofill or randomly assign payers to the encounters, which diminishes its purpose and value.

There are a few ways to review and validate the data after you submit and/or while correcting edits.

- 1) Verify your data using the online real-time reports in Wlpop such as the Inventory Report.

**Inventory Report:** Identifies by data type - place of service, payer codes, patient control number, etc. on each line item.

To review the record(s):

- 1) In Wlpop in the upper right corner, click on the "Batch/Reports".
  - 2) Confirm the batch file is open, otherwise the records will be in a read-only status.
  3. Go to "Find Patient Record".
  - 3) Enter in the patient control number (pcontrol) provided on the report.
  - 4) Make corrections as needed.
  - 5) Once your changes are made, mark the batch file complete.
- 2) If a payer name is provided, it will be stored on the back end of the Wlpop database. Ideally, the submitter will use this information to update unknown payers during the validation period or throughout the submission process.

Expected Source of Payment ID/Type:	<input type="text" value="MED"/>	<input type="text" value="01"/>	Claim File Indic Code:	<input type="text" value="MB"/>
Secondary Source of Payment ID/Type:	<input type="text" value="A15"/>	<input type="text" value="09"/>	Prov Based Loc:	<input type="text" value="20"/>
Insurance Certificate Number:	<input type="text" value="5DR0GQ5GM41"/>		Payer / NAIC#:	<input type="text"/>



## New Edit coming in 2020!

**Type of Bill Codes are Required in Wlpop.** Type of bill (TOB) codes are published in the UB-04 National Uniform Billing Committee guidelines (NUBC). As with most fields on the 837 claims file format, these codes should come directly from the claim that is sent to the payer.

TOB is a four-digit field on the institutional paper claim and in Wlpop, but a three-digit field on the EDI 837 Claims File. WHAIC requires a leading zero but will accept the 3-digit code as provided on the 837 claims file format and assign a leading zero in Wlpop.

The TOB gives three specific pieces of information after a leading zero. The first digit identifies the type of facility. The second digit classifies the type of care. The third digit indicates the sequence of the bill in any episode of care. It is referred to as a “frequency” code.

In 2019, several field audits led us to discover several facilities auto filling fields or remapping the field to a specific code unrelated to the type of encounter. As a result, a new edit has been defined that helps our efforts to follow correct coding and billing guidelines whenever possible. As previously explained in November, effective with Q2 2020, a new edit will be implemented that checks the type of bill against the type of encounter/record.

### **Edits applicable to TOB:**

1160	Type of Bill is a required field.
3180	Type of Bill does not correspond to accepted values.
3181	Type of Bill 0999 is not allowed for hospitals
3185	Zero charge records require Nonpayment/Zero charge Bill Type
<b>3186</b>	<b>NEW EDIT:</b> Type of bill must match the record type Edit 3186 will apply when either of these is true: <ul style="list-style-type: none"> <li>• The record is inpatient and the type of bill is NOT in the 110-121 range</li> <li>• The record is outpatient and the type of bill is in the 110-121 range</li> </ul>

*\*ASCs are not required to report type of bill; however, this field is required in Wlpop per state statute. WHAIC has asked facilities to map the data to 0999 or 0831 or a version of this. Under certain circumstances as defined in the manual, WHAIC will automatically assign an acceptable TOB to this field in Wlpop – see the 837P specification for more information.*

## *2020 Education and Events*

The **Wisconsin Hospital Association** can help you stay up to date on health care issues at both the state and federal level by signing up for their weekly newsletter, [The Valued Voice](#).



**Advocacy Day 2020** - The Wisconsin Hospital Association's annual Advocacy Day event brings over 1,000 hospital advocates from across the state to Madison. The event is designed to educate and motivate health care employees, trustees and volunteers on important health care-related issues and to encourage grassroots advocacy opportunities. Featured speakers give timely insight into state and federal health care issues, while participating in legislative visits allows attendees to speak up on behalf of their hospitals. There is no cost to attend, but pre-registration is required. Learn more or register [here!](#)

**Join the WHIMA 85<sup>th</sup> Annual Conference** May 6-8, 2020 at The Osthoff in Elkhart Lake! This three-day event is packed full of education, fun and networking! Learn more or register [here!](#)

### **2020 Wipop Education and Training**

We received a lot of positive feedback from 2019 conference and training event. One area that stood out as needing more attention was to spend more time on the manual and less time on the high-level overview that is more focused on the experienced data submitters.

Thank you to those of you who completed the recent WHAIC training survey. The tentative training dates for 2020 have been set pending contract and other scheduling negotiations.

Rice Lake – Wisconsin Indianhead Technical College – **Thursday, September 17**

Green bay – generally people like the Tundra Lodge – **Friday, September 18**

Madison – WHA - downstairs boardroom – **Tuesday, September 22**

Pewaukee – Ingleside Hotel – **Wednesday, September 23**

*\*Special Session - Wausau/Stevens Point for ASCs will send out a separate communication.*

Thank you for your time and attention. Please send any comments or suggestions to Cindy Case at [ccase@wha.org](mailto:ccase@wha.org).